

CITYnews



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Sidewalk Snow/Ice Removal Guidelines for Property Owners

According to City Code, Dubuque property owners are responsible for snow and ice removal on sidewalks in front of homes and/or businesses.

- Remove snow and ice immediately after the snow fall ends and no longer than 48 hours after the snow event.
- Pile snow in front yard or in the park lawn (area between the sidewalk and curb)—not on adjacent property or in the street, alley, or sidewalk.
- Clear entire width of sidewalk, from edge to edge, and keep access ramps on corner lots open.
- Don't bury fire hydrants; expose the hydrant if it is not visible.
- To report a public sidewalk property needing snow/ice removal, submit a service request through the City website at www.cityofdubuque.org or call 563-589-4270.
- Report unsafe conditions on rental property to the landlord and/or the property management company, submit a



service request through the City website at www.cityofdubuque.org, or call the Housing Department at 563-589-4231.

- The City provides a one-time courtesy notice to the property owner. If the accumulation is not removed, the City will assess the property owner for the cost of removal (an hourly fee plus any salt/material costs), plus a \$25 administrative fee. Additional complaints on that same property will immediately be addressed by the City and those costs will be billed to the property owner; all unpaid balances

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will be given to the County Treasurer at the end of the winter season for collection in the same manner as taxes.

For additional information on the City's snow/ice removal policy, visit www.cityofdubuque.org/engineering or call 563-589-4270. §



New Express Bus Service

The Jule's new crosstown express service has reduced most trip times by more than 50 percent. The new service not only offers shorter travel times, but expanded coverage areas and extended hours of service. The new Express route provides 15 minute non-stop service between 6th & Iowa Street and JFK Circle connecting to routes that travel to other areas of the city. Route information is available at www.cityofdubuque.org/newroutes.

Interested in learning more about The Jule?

Jule 101 is an informal presentation about public transit options in Dubuque, including upcoming changes and new services. Attend one of these Jule 101s and learn about The Jule's services:

March 11, 4:30 p.m. - Carnegie-Stout Public Library Program Room

April 15, 4:30 p.m. - Carnegie-Stout Public Library Program Room

April 24, 6:30 p.m. - Washington Neighborhood Meeting, St. Matthew's Church Basement

Follow or Like The Jule  

For up-to-date information on weather-related delays, route changes, cancellations, or to catch up on Jule news and see historical Dubuque transit photos, sign up for Notify-Me alerts, like the "Jule Transit" on Facebook, or follow @JuleTransit on Twitter.



Leisure Services

Summer Employment Opportunities

City of Dubuque Leisure Services is seeking applicants for 8- and 12-week summer positions.

Employment opportunities are available for the following positions:

- Baseball and softball coaches
- Tennis instructors
- Playground leaders
- Swimming pool staff (lifeguards, instructors, laborers, cashiers)
- McAleece Recreation Area staff (concessions)
- Bunker Hill Golf Course staff (shop attendants, concessions)
- Laborers (golf course, softball fields, parks)

Job descriptions and applications are available online at www.cityofdubuque.org/employment. Applications are due April 1, 2014. For additional information, call the Leisure Services Department at 563-589-4263.



Utility Billing Requests Contact Information Changes or Updates

Do we have your current phone number, mailing address, and email address? The Utility Billing Department frequently needs to contact customers, sometimes to notify them of an urgent situation. Please contact the Utility Billing Department at 563-589-4144 or visit www.cityofdubuque.org/addresschange to update this important information. §

Yard Debris Collection Resumes April 7

Seasonal yard debris and food scrap collection for current subscribers starts Monday, April 7. For more information, call the Public Works Department at 563-589-4250 or visit www.cityofdubuque.org/publicworks. §

Smart911 Service Reminder

A reminder that the Dubuque County 9-1-1 Communications Center now offers "Smart911," a free, secure, and private service that allows participants to create a safety profile for their household or business. Safety profiles can include detailed information on household residents such as photos, medical or behavior conditions, and prescriptions. They can also include emergency contacts, pet information, vehicle details, utility information, and floor plans.

These details can be beneficial in situations where a caller cannot fully communicate. The service also gives dispatchers immediate

access to information about medical issues, medications, and allergies to help avoid allergic reactions or dangerous medication combinations during emergency treatment. In the case of a missing child, a safety profile can display a recent photo and physical description for immediate distribution to law enforcement.

All information is optional and participating households have the ability to choose what details to provide. For more information, visit www.cityofdubuque.org/smart911 or call 563-589-7856. §

An advertisement for 2014 Bunker Hill Season Golf Passes. It features a circular graphic with a golf ball in the center, surrounded by a purple ring and a yellow striped background. The text "2014 Bunker Hill Season Golf Passes" is curved along the top edge of the circle, and "On Sale Now!" is written in the center. Below the graphic, the text "New for 2014: All season passes include a handicap program through the Iowa PGA. For pass types and rates, please visit our website at golfbunkerhill.com or call 563-589-4261." is displayed.

A complete listing of upcoming events and programs is available at www.mfcdbq.org or by calling 563.582.3681

Taste of the World highlights the great diversity in Dubuque and surrounding areas. Join us on Saturday, March 22, from 11:30 a.m. - 2:00 p.m. at Five Flags (405 Main St.) as we share culture, food, entertainment, and children's activities! Cost is \$5 per person or \$15 per family.

World Carnival (Dubuque Welcome Dinner) Join families and individuals new to Dubuque for an evening filled with games, prizes, and activities, including a delicious dinner provided by The Food Store. The dinner will be on Thursday, April 10, 5:30 - 7:30 p.m. at the Multicultural Family Center, 1157 Central Ave. Sponsored by the Sustainable Dubuque Community Grant Program.





A MESSAGE from the CITY MANAGER

Michael C. Van Milligen

National Recognition for Dubuque's Smart Growth

The U.S. Environmental Protection Agency (EPA) has named Dubuque a recipient of its 2013 National Award for Smart Growth Achievement for revitalization efforts in the Historic Millwork District and Washington Neighborhood. Dubuque Mayor Roy D. Buol accepted the award on behalf of the city at a ceremony in Washington, D.C. on Feb. 5.

The EPA's National Award for Smart Growth Achievement was created in 2002 and is given to creative, sustainable initiatives that help protect the health and the environment of communities while also strengthening local economies. Competing in the "Corridor or Neighborhood Revitalization" category, Dubuque was one of seven communities selected among 77 applicants in 31 states based on its effectiveness in creating sustainable communities; fostering equitable development among public, private, and nonprofit stakeholders; and serving as a national model for environmentally and economically sustainable development.

Leadership in the Arts Award

Mayor Buol was recently honored with the 2014 Public Leadership in the Arts Award for Local Arts Leadership for cities

with a population of less than 100,000. The award was presented by Americans for the Arts, the nation's leading nonprofit organization for advancing the arts and arts education, in partnership with The United States Conference of Mayors (USCM), at the USCM Winter meeting. The arts and culture have enjoyed tremendous growth with Mayor Buol's support and advocacy as a City Council member from 1996-2005 and as mayor since 2006. Dubuque received the state's first Cultural District designation from the Iowa Department of Cultural Affairs in 2005. Following the formation of an Arts and Cultural Affairs Advisory Commission that same year, the City has distributed a total of \$2.3 million to arts and cultural groups for operating and project support, as well as established the Art on the River public art exhibit. The City also implemented a robust public landscaping initiative to plant thousands of flowers, bushes, and hundreds of hanging flower baskets in high-profile areas. In 2012, "The Arts Mean Business in Dubuque" report showed economic impact that the nonprofit arts and culture industry has in Dubuque. Specifically, it generates \$47.2 million in annual economic activity, supporting 1,530 full-time equivalent jobs, and generates \$5 million in local and state government revenues and \$36.7 million in household income to local residents!

'Move to Dubuque, Not San Francisco'

Pacific Standard magazine recently featured a column titled, "Move to Dubuque, Not San Francisco" written by Jim Russell, a geographer studying the relationship between migration and economic development. The article includes Russell's thoughts on the rising cost of talent in places like Silicon Valley in California and how smart technology companies may start moving to smaller markets like Dubuque. Russell includes a synopsis of Dubuque's resurgence from the 1980s and IBM's decision to bring 1,300 technology jobs here in 2009. His article also references a *Governing* magazine article, "Corporate Entrepreneurs Are at the Heart of Downtown Revitalizations," which said, "When the IBM project surfaced, Dubuque was able to convince the company that its culture of working together to identify and rectify problems wasn't just happy talk, but something the company could rely on." The *Pacific Standard* article concludes, "Behold the brave new economic geography. The game in San Francisco is an upward spiraling ping-pong match between higher-priced real estate and talent. The safety valve is Dubuque. The talent cache for Dubuque is just as good, if not better, than the one attracted to Greater Silicon Valley."

Whether it's high-tech jobs or skilled labor jobs, like the additional jobs Hormel recently announced it will add to its Progressive Processing facility here in Dubuque, it is important that Dubuque continues to support existing businesses and attract new employers to maintain a diversified economy with opportunities for all residents. §

Dubuque Fire Department EMS Evolves, Offers Advanced Medical Care

Since 1914, the Dubuque Fire Department has proudly provided emergency medical services (EMS) to the Dubuque community and continues to evolve its approach to EMS over the years. The department recently expanded its services with Advanced Life Support (ALS) engine companies, giving firefighters additional medical equipment to initiate advanced medical care.

In 2013, ALS engine response capability was added to each of the six fire districts

within the city of Dubuque. As a result of ALS, emergency response time and scene times decrease, allowing personnel to promptly treat patients and return emergency response vehicles for the next call for service. Patients receive advanced medical care in a shorter response time, offering faster pain relief and potentially saving lives.

The fire department continues its commitment to provide exceptional care with emergency and non-emergency

ambulance service, offering the following coverage 24 hours a day, seven days a week: basic and advanced life support; emergency and non-emergency transfers; hospital discharges; inter-facility transfers to locations such as nursing homes, assisted living homes, or physician offices; and event standby.

For more information on Dubuque Fire Department ambulance service, visit www.cityofdubuque.org/fire or call 563-589-4160. §

Leisure Services Spring Programming

The Leisure Services Department offers a multitude of programs geared toward people of all ages, from the “**Just Teacher and Me**” preschool/kindergarten prep program, to **Ballroom Dancing** for beginners and intermediates! For more information on the dozens of programs offered, visit www.cityofdubuque.org/recreation or pick up a Winter/Spring 2014 Leisure Services brochure at City Hall, Carnegie-Stout Public Library, or the Leisure Services offices at 2200 Bunker Hill Road.

New Faces

The City of Dubuque welcomes these new employees:

Sara Booth - Library

Jill Connors - Economic Development

Nathan Goedken - Police

Jacqueline Herber - Library

Erik Honda - Police

Matthew Levin - Police

Darwin Polk - Transit

Shelby Stecklein - Engineering

Retirements

Congratulations to the employees who recently retired from the City of Dubuque:

Larry Griffin - Transit

Kathy Masterpol - Public Works

Alvy Kennedy - Public Works

Jay Imhof - Fire

Fred Timmermans - W&RRC

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 twitter.com/CityofDubuque

Contact Information

The City of Dubuque welcomes comments and suggestions about your city government or news appearing in this newsletter. Please contact:

City Manager's Office
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Dubuque, Iowa 52001-4864
(563) 589-4110 phone
(563) 589-4149 fax
cymgr@cityofdubuque.org



Editorial Information

City News is published by the Public Information Office and is inserted in the City of Dubuque utility bills six times per year. For the most up-to-date City news and events, visit www.cityofdubuque.org.

March

2-30 Hempstead Pool public open swimming, Sundays 1-4 p.m. No open swim on March 16 or March 23

3 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.

4 Environmental Stewardship Advisory Commission, 5 p.m., Conf. Room 1, City Hall Annex

5 Cable TV Commission, 4 p.m., Conf. Room 1 City Hall Annex

5 Public Hearing to Adopt FY2015 budget, 6:30 p.m., City Council Chambers, Historic Federal Bldg.

5 Zoning Advisory Commission, 6 p.m., Historic Federal Bldg.

6 Crime-Free Multi-Housing Program training, 8 a.m. - 4 p.m., NICC Town Clock Center. Register at www.nicc.edu/solutions or call 563-557-8271, ext. 380.

10 Human Rights Commission Meeting, 4:30 p.m., Conf. Room II, City Hall Annex

11 The Jule 101 Informal Drop-In Session, 4:30-5:30, C-S Public Library

11 Park and Recreation Commission, 4:30 p.m., Bunker Hill Golf Course snack bar

13 Transit Advisory Board, 4:15 p.m., Room 223, Historic Federal Building

17 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.

18 Housing Code Appeals Board, 4:30 p.m., Suite 312, Historic Federal Bldg.

19 Community Development Advisory Commission, 5:30 p.m., Suite 312, Historic Federal Bldg.

19 Long Range Planning Advisory Commission, 5:30 p.m., Historic Federal Bldg.

20 Historic Preservation Commission Meeting, 5:30 p.m., Historic Federal Bldg.

22 Crime-Free Multi-Housing Program training, 8 a.m. - 4 p.m., NICC Town Clock Center. Register at www.nicc.edu/solutions or call 563-557-8271, ext. 380.

22 Taste of the World Fundraiser, 11:30 a.m. to 2 p.m., Five Flags Arena

24 Airport Commission 4 p.m., Dubuque Jet Center

25 Housing Commission, 4 p.m. Suite 312, Historic Federal Bldg.

25 Arts and Cultural Affairs Advisory Commission, 4:30 p.m., Lacy Board Room, C-S Public Library

27 Zoning Board of Adjustment, 4 p.m., Historic Federal Building

27 Carnegie-Stout Public Library Board of Trustees, 4 p.m., Library auditorium

April

1 Environmental Stewardship Advisory Commission, 5 p.m., Conf. Room 1, City Hall Annex

2 Cable TV Commission, 4 p.m., Conf. Room 1 City Hall Annex

2 Zoning Advisory Commission, 6 p.m., Historic Federal Building

6-27 Hempstead Pool public open swimming, Sundays 1-4 p.m. No open swim on Apr. 20

7 Weekly collection of yard waste and food scrap collection resumes. Call 563-589-4250 for more information or visit www.cityofdubuque.org/yardwaste.

7 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.

8 Park and Recreation Commission, 4:30 p.m., Bunker Hill Golf Course snack bar

10 Transit Advisory Board, 4:15 p.m., Room 223, Historic Federal Building

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15 The Jule 101 Informal Drop-In Session, 4:30-5:30, C-S Public Library

15 Housing Code Appeals Board, 4:30 p.m., Suite 312, Historic Federal Bldg.

16 Community Development Advisory Commission, 5:30 p.m., Suite 312, Historic Federal Bldg.

16 Long Range Planning Advisory Commission, 5:30 p.m., Historic Federal Bldg.

17 Historic Preservation Commission Meeting, 5:30 p.m., Historic Federal Bldg.

21 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.

22 Housing Commission, 4 p.m. Suite 312, Historic Federal Building

23 Investment Oversight Advisory Committee, 3 p.m. City Hall, Conf. Rm. A

24 Carnegie-Stout Public Library Board of Trustees, 4 p.m., Lacy Board Room

24 Zoning Board of Adjustment, 4 p.m., Historic Federal Building

28 Five Flags Civic Center Commission, 3:30 p.m., Five Flags Civic Center

28 Airport Commission 4 p.m., Dubuque Jet Center

This calendar does not include all events, and is subject to change. Are you using Dubuque's "Notify Me" e-mail alert system? If not, please sign up today at www.cityofdubuque.org/notifyme to receive agendas, news releases, event notifications, and other timely news.