

PUBLIC NOTICE OF MEETING

Dubuque Transit Advisory Board Consolidated Funding Public Hearing

Thursday, October 8, 2015

4:15 pm-5:30 pm

Intermodal Transportation Center
950 Elm Street, Dubuque IA 52001

Notice is hereby given that the above identified governmental body will meet at the time, date and places as set for the above:

Consolidate Agenda

1. Call to Order
2. New Board Member - Oath of Office – Carrie Lohrman (Tentative)
3. Review/Approve the Agenda for the Thursday, October 8, 2015 Dubuque Transit Advisory Board meeting (Action item), (Enclosure 1)
4. Review/Approve the minutes of the Thursday, August 20, 2015 Dubuque Transit Advisory Board meeting, (Action item), (Enclosure 2)
5. Manager's Report
 - a. Review/ Approve statistical data, (Action item), (Enclosure 3)
 - b. Update on Bus Storage Facility
 - c. Other Updates
6. Review PTP Projects, follow- up discussion (Enclosure 4)
 - a. Other Business
7. Next meeting – Intermodal Facility- November 12, 2015 at 4:15pm
8. Board Comments
9. Public Comments
10. Adjournment

This notice is given pursuant to chapter 21, Code of Iowa and applicable local regulations of the City of Dubuque and/or the governmental body holding this meeting.

Authorized Signature

The Jule receives federal funding and may not discriminate against anyone on the basis of Age, Color, Disability, National Origin, Race, Sex, Creed, Gender Identity, Religion and Sexual Orientation, according to Title VI of the Civil Rights Act of 1964. For more information or to obtain a Title VI Complaint form, call 563-589-4196

NOTICE: Any visually impaired or hearing-impaired person needing assistance to participate in this meeting should contact Jule at 563-589-4196 or TDD 319-589-4193 at least 48 hours prior to the meeting.

Minutes
The Dubuque Transit Advisory Board Meeting
Thursday, August 20, 2015
4:15 p.m. to 5:30 p.m.

Intermodal Transportation Center
Room 105

Transit Advisory Board Members:

Don Stedman Matt Esser George Enderson

 R.R.S. Stewart

Others Present

Candace Eudaley-Loebach Jodi Johnson
The Jule Transit Director *Jule Operations Supervisor*

 Maurice Jones Yvette Bahena
City of Dubuque *Confidential Account Clerk*

Public Present

Chris Chapin-Tilton, *United Way*

Call to Order

The Dubuque Transit Advisory Board meeting was called to order by Board Chair, Don Stedman at 4:25 p.m.

Review/approve the agenda for the Thursday, August 20, 2015 Dubuque Transit Advisory Board meeting

Motion by Enderson, second by Esser to approve the agenda for the Thursday, August 20, 2015 Dubuque Transit Advisory Board meeting. The motion passed unanimously.

Review/approve the minutes for the Thursday July 23, 2015 Dubuque Transit Advisory Board meeting

Motion by Enderson, second by Esser to approve the minutes for the Thursday July 23, 2015 Dubuque Transit Advisory Board meeting. The motion passed unanimously.

Announcement of Rhonda Knight's resignation from the Dubuque Transit Advisory Board

Eudaley announced Knight's submission of resignation from the Dubuque Transit Advisory Board effective August 20, 2015.

Manager's Report

Motion by Stewart, second by Esser to review the Manager's report with Statistical Data. Motion passed unanimously.

Review/Recommend Approval of Statistical Data

Eudaley reported that the ridership has increased since this point last year. She reported that the majority of this increase comes from the fixed route system. Eudaley also reported Trolley and Business Shuttle ridership is down by 2,458 in comparison from last year. The decrease in Trolley ridership is likely because it only runs on Saturdays and the decrease in Business shuttle ridership is linked to a decrease in IBM employees.

Ridership by Route from July 2014 until July 31, 2015 showed that the Express continues to be the most successful route of the system. Eudaley pointed out changes for the Red and Green lines due to the tight route schedule it currently runs. Changes will be necessary and will likely affect the 6th and Iowa stop. Drivers have put in their suggestions in order to make these two lines more time effective. The issue will be addressed before school starts.

Motion by Esser, second by Stedman to approve the statistical data. The motion passed unanimously.

Update on Intermodal Facility

Eudaley reported the opening of the Intermodal interior to be on August 24th. Due to set-backs with building, the original date was pushed back, but the new routes have not been affected. The routes began to run on August 17, 2015 and have been well received.

Update on the Bus Storage Facility

Eudaley reported the Request for Qualifications for the Bus facility will be reviewed following the City Council Meeting.

Other Updates

Burlington Trailways are to move into the Intermodal facility by September 1, 2015.

Other Business

October meeting

The October meeting will be held on Thursday, October 8, 2015 at 4:15 p.m. in the Intermodal facility, 950 Elm Street.

Passenger Transportation Plan

Board Members reviewed Passenger Transportation Plan Projects to prioritize the energy and time spent by staff on various projects. The Transit Advisory board concluded the following items:

1. The extension of service hours for riders. (No. 17)*
2. The possibility of expanding the geographic coverage of the routes. (No. 21 &27)*
 - a. Geographic areas include, but are not limited to, Asbury, John Deere and East Dubuque
3. Including service to new industrial park employment areas. (No. 29 & 30)*
 - a. Key West area
4. Improvements to the west-end transfer area, such as an indoor waiting area and restrooms. (No. 9)*
5. Establishing a partnership between RTA and the Jule in order to provide service to Peosta. (No. 18)*
6. The possibility of increasing the number of benches, and, or shelters at high ridership locations. (No. 26)*

Discussion followed.

Motioned by Stewart, second by Esser to prioritize the list above.

*They represent the numbers as they are listed on the Passenger Transportation Plan

Board Member comments

Stewart brought to the board's attention the celebration of Day of Peace on September 19th. The Jule is a sponsor for the event, therefore free bus passes will be distributed to different locations for users to use to travel on that date to the event.

Public Comments

None

Adjournment

Motion by second by Esser to adjourn the Thursday, August 20, 2015 Dubuque Transit Advisory Board meeting. The motion passed unanimously. The meeting adjourned at 5:17 p.m.

Respectfully submitted,

These minutes passed, approved and adopted on this 8th day of October, 2015.

Don Stedman
Dubuque Transit Advisory Board

Section Four: Priorities and Strategies

Section Four describes proposed transportation investment strategies for the next five years. Following the 2013 surveys and meetings. Staff met with the TAG to discuss the input collected, and to convert that input into objectives and action steps. The TAG was divided into an urban subcommittee and a rural subcommittee. This section includes a summary of the objectives and action steps developed for the Jule, the RTA, and Clinton MTA.

The Jule Objectives and Action Steps

Developed through a partnership with the Transit Action Group Monday December 9th, 2013

1. To provide safe, accessible, consistent, convenient, timely, and robust service:
 - A. Reliability (on time/on route)
 - B. Expansion of hours
 - i. Add more buses at each route to avoid drivers waiting for "regulars"
 - ii. Expand hours to serve 8 hour work day
 - iii. Expand hours -Sundays and evenings
 - iv. Expand hours - holiday service
 - v. Expand hours – 365 days/year
 - vi. Expand hours 5pm-7:30pm
 - vii. Expand hours to 9pm on weekdays
 - viii. Less than 24 hour notice to schedule a ride with the minibus
 - C. Expand service within the city of Dubuque
 - i. Shiras Avenue/Eagle Point Park
 - ii. Kelly Lane
 - iii. Freemont
 - iv. Key West
 - v. Point & Windsor
 - vi. Grandview & 32nd Street
 - D. Expand service areas outside of the city of Dubuque
 - i. Partnership with Asbury
 - ii. Illinois and Wisconsin
 - iii. John Deere
 - E. Improve accessibility
 - i. Ensure 100% of bus stops are ADA compliant
2. Increase marketing efforts to increase ridership
 - A. Advertise new routes with a variety of mediums
 - i. City water bills
 - ii. Give out brochures to current riders or other agencies
 - iii. Inserts for Wal-Mart or grocery store shopping bags
 - iv. TH insert with new route
 - v. Map with all routes
 - vi. Roll out an app or mobile site
 - vii. Tell people about website
 - viii. Advertise Jule 101 – news, billboard, radio, DBQ Advertiser, Golden View
 - B. Ongoing awareness campaigns
 - i. Ride the Jule free day (try us out!)
 - ii. Incentives for riding at off peak times

- iii. Referral/reward system: "if a current rider brings a new rider get a free ride or something"
- iv. Partner with businesses to promote riding the Jule ex: ride the Jule the week of so and so and get a free cup of coffee or one dry cleaning service
- 3. To provide excellent customer/public service
 - A. Provide public restrooms at all hubs
 - i. Build public facilities
 - ii. Make arrangements with businesses near the stops and compensate for expenses
 - iii. Portable restrooms
 - B. Provide a "mentor" to learn to ride
 - i. Pair experienced riders with new riders
 - ii. Hire more Jule staff to assist riders
 - C. Driver Professionalism and customer service
 - i. Provide driver training regarding customer service and sensitivity/professionalism
 - ii. Consistent dress code/color, uniforms, and ID badges for drivers
 - D. Provide information in a variety of ways and easy to understand
 - i. Information available (any information that needs to be provided): - 7 votes
 - 1. In print
 - 2. Online
 - 3. Signs
 - 4. Pictures
 - ii. Form a committee for public communication i.e. for sight or hearing impaired

The RTA Objectives and Action Steps

- 1. Identify, market and educate about transportation needs
 - A. Increase and educate ridership about options available around socialization
 - i. Educate professionals about flexibility of use
 - ii. Educate agencies about how to set up service
 - a. Hills & Dales
 - b. ARC
 - c. Sunnycrest
 - d. ARK
 - e. Schools
 - iii. Market that services are not limited according to ride type (work, education, leisure)
 - iv. Partner with more agencies about waivers/educate about what they can be used for
 - v. Write and submit articles for neighborhood news (NEI3A Newsletter, et al)
 - vi. Meet with case managers, supervisors or coordinators in each county to garner assistance and support for more rides for consumers
 - vii. Partner with social activities and coordinate with promoters to market RTA services along with events
 - B. Increase number of marketing contacts
 - i. Attend meetings and get on agendas in each county to present RTA services
 - ii. Expand contacts with agencies that provide service to low-income individuals and child welfare agencies
 - iii. Advertise on Facebook, Twitter and Instagram
 - iv. Develop public service announcements (PSA) for radio and print media

- v. Targeted marketing/educational sessions with captive audiences
- vi. Ask to have TV ads running in offices in each community
- vii. Ask each agency for a representative to contact
- viii. Reach out to medical professionals, providers of service, (e.g. Unified Therapy, Tax Professionals.
- ix. Have info card/magnets available

C. Increase outreach with partnering individuals, groups, agencies and service providers

- i. Attend council meetings and other community events to better understand where needs are
- ii. Get school systems more involved
- iii. Talk with economic developers on strategies for employers
- iv. Hold a transportation summit and invite area partners to educate about services
- v. Partner with NEI3A
- vi. Hold train-the-trainers type sessions
- vii. Advertise in communities using Shopping News, church bulletins, agency newsletters, ag publications (these are usually issued frequently and fairly cheap)
- viii. Present at meetings, provide educational materials, follow up after presentation
- ix. Partner with Dubuque events & market ride availability
 - a. Taste of Dubuque
 - b. ARK, ARC, School events & programs
 - c. Weekend shopping

D. Develop a marketing strategy

- i. Maintain a dependable and consistent marketing presence within each community
- ii. Evaluate and simplify pricing structure
 - a. Inform and educate TAG
 - b. Create a web tool
- iii. Reduce costs
 - a. Identify opportunities for sponsorships
 - b. Maximize use of waivers
 - c. Budget awareness for TAG

2. Expand Services

A. Create more flexibility for riders

- i. Use all three Jule transfer points in Dubuque to pick up RTA riders
- ii. Develop a flex route that is available for same day needs
- iii. Offer more route times and schedules
- iv. Consider weekend service if minimum number of riders is met
- v. Need more options available from 7 am to 5 pm\
- vi. Get information out to public about what is available

B. Evaluate services annually

- i. Track & evaluate trip requests/service denials for review w/ TAG and board
- ii. Use TAG membership and partner with agencies to target and assess needs of non-riders
- iii. Make riding fun
- iv. Evaluate and use trip denial data to plan for expanded service options
- v. Survey providers and agencies that use services

C. Expand transportation assets including buses, staff: drivers, dispatchers and mobility co-ordinators

- i. Continue to advocate with legislators about needs of transportation providers
- ii. Annual advocacy day
- iii. legislative report to TAG
- iv. Highlight negatives/needs for city councils
- v. Buy smaller buses/vans
- vi. Create a donation program with car dealerships

3. TAG membership is diverse and representative of the population served

- A. Hold TAG subgroup meetings in Jackson and Delaware counties
- B. Recruit to create a more diverse representation of service providers on the TAG
 - i. School districts
 - ii. Colleges
 - a. Adult Education/GED Programs
 - b. Disability Coordinators
 - c. PAVE Programs
 - iii. City officials
 - iv. Chambers of Commerce

Clinton MTA Objectives and Action Steps

- A. Running later on weekdays and Saturday
- B. Sunday service
- C. Service to Royal Pines
- D. 2nd and 3rd shift service
- E. Service to Camanche and Fulton
- F. Service to riverfront and west side
- G. Service to marina and hotels

Projects and Initiatives

The following charts summarize the current project list for the Jule, RTA 8, and Clinton MTA. The charts include a description of the service need, the project identified to address the need, the agency that recommended the project, when the project was identified, and the status of the project as of May 2015. Please note, that any Enhanced Mobility for Seniors and individuals with Disabilities projects (Section 5310 funding) must be specifically included in the PTP. All other projects and initiatives funded by other means are encouraged to include in the PTP but are not required.

Jule 5310 Projects				
No.	Project	Approximate Annual Funding	Years	Status
1	General Operations, funding through E DBQ, IL Service Contract.	15,000	FY 2016 - 2020	Annual Funding; Enhanced Mobility of Seniors and Individuals with Disabilities

Jule Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
1	Greater Accessibility to Service	Jule Consumers and Human Service Providers (DHS, LSI, Families First, Unified Therapy Services)	Shorten wait times, adjust route pickup times	2007	Project Ongoing; Shopping Circulator (FY2012), Express (FY2014), and route reconfiguration completed in January 2014 have improved accessibility by adding more 30 minute routes.
2	Knowledge of routes, schedules, and service options for consumers	Jule Consumers and Human Service Providers (Iowa Workforce Development Center, Multicultural Center)	Increase knowledge of and market routes and fares	2007	Project Ongoing; Marketing Plan updated annually; public presentations, City Channel 8, Advertising, press releases, new route maps for all services are provided online. Social media presence and city Notify-Me system used for all announcements.
3	Passenger Rail Service Between Chicago and Dubuque	City of Dubuque	Passenger Rail Service Between Dubuque and Chicago	2007	Project Ongoing; interest groups still meeting and efforts to lobby state/federal support ongoing. Implementation FY 2014
4	Review and develop standard design guidelines and amenities for bus stops	The Jule	Review and develop standard design guidelines and amenities for bus stops	2015	Project Pending; Review of existing bus stops, other system standards to take place in FY2016-17
5	Improve customer fare collection system	The Jule	Electronic fareboxes	2007	
6	Improve security on buses	Jule Passengers	Install security systems on buses	2007	Project completed in FY 2012.
7	Improve fleet dispatch efficiency	The Jule	Install GPS and MDT systems	2007	Project Complete; funding received, dispatching software and vehicle hardware installed and operational FY2014
8	Update bus stops on the bus route maps,	Operation New View Head Start	Some stops have outdated bus maps and update correct bus stops on the map	2011	Project Complete; All bus stops were replaced in FY2014 and mapped in GIS. Any new or removed stops are updated in GIS and maps are updated on a semiannual basis.
9	Public Transit Infrastructure Grant: ARC Transfer Center Phase II	The Jule, Area Residential Care (ARC), Jule Consumers	Improvements to west-end transfer center including indoor waiting area and public restrooms	2012	Project Ongoing; Plan to apply for PTIG funds with local match requested for CIP FY 2018
10	Facility Security Cameras/ Proximity Readers	The Jule	Install new security cameras and proximity readers at transit facility.	2007	Project Complete; Security cameras installed, proximity readers on hold due to planned move to new facility. Implementation FY 2014
11	VMT Project Service Expansion	The Jule	Implement new transit routes.	2012	Project Ongoing; Nightrider Friday and Saturday evening service route (Fri. & Sat. late night) started Sept. 2012, Midtown Loop/Feeder to begin Feb. 2013.
12	Upgrade Sprinkler system	The Jule	Bring sprinkler system up to current fire code.	2011	Project Complete; Implementation FY 2015
13	Intercity Bus Facility	The Jule	New intercity bus facility as part of new intermodal campus terminal.	2012	Project Under Construction; Construction Complete FY2016
14	Promotion of Intercity Bus Station and Connections to Jule Services	The Jule	Intercity Bus (5311) Promotion of intercity connections at Intermodal Center	2015	Project Ongoing; Funding received for CY 2015
15	Intermodal Facility	The Jule	New intermodal facility	2012	Project Under Construction; Construction Complete FY2016
16	Bus Storage and Maintenance Facility	The Jule	Construct new bus storage and maintenance facility.	2012	Project Ongoing; Funding received; Design FY2016; Construction FY2017-2018
17	Iowa Clean Air Attainment Program: Expanded Weekday Evening Hours; minimum Nightrider service routes, all routes preferred	Goodwill; Human Service Providers; Greater Dubuque Development Corporation; DubuqueWorks	a. extend weeknight service hours to 7:30pm b. extend weeknight service hours to 8:30pm c. extend weeknight service hours to 9:00pm	2007; updated 2015	Project Pending; Jule will continue to look for cost savings and funding that will support expansion of service.
18	Partnership service between RTA and The Jule for service to Peosta	Greater Dubuque Development Corporation; DubuqueWorks; NICC	Partnership service between RTA and The Jule for service to Peosta	2015	Project Pending; Jule will continue to look for cost savings and funding that will support expansion of service.

Jule Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
19	Sunday and Holiday Service	Human Service Providers (Transit Action Group)	Add service on: New Year's Day; Memorial Day; Independence Day; Labor Day; Thanksgiving Day; Christmas Eve, Christmas Day; New Year's Eve	2007	Project Pending; Jule will continue to look for cost savings and funding that will support expansion of service.
20	Equalize AM and PM Pullouts	Jule Consumers	Adjust pullout schedules to deploy service equally throughout the city	2007	Project Complete; Route reconfiguration completed in January 2014 equalized service schedules.
21	Greater geographic coverage of routes	Jule Consumers and Human Service Providers (DHS, LSI, etc.)	Key West, West End Expansion, Asbury, Illinois, Wisconsin, John Deere	2007	Project Ongoing; Route reconfiguration completed in January 2014 increased service areas including Key West and all west end routes
22	Repair and replace existing roof	The Jule	Repair roof to avoid leaks in building	2011	Project Complete; Implementation FY 2015
23	HVAC System replacement	The Jule	Replace AC and heating system in office/driver area and in mechanic break room	2011	Project Pending; HVAC repairs on hold due to planned move to new facility.
24	Replace garage doors	The Jule	Replace doors and install effective door control	2011	Project Pending; door replacement on hold due to planned move to new facility.
25	Install LED lights throughout facility	The Jule	These lights are more energy efficient and can reduce electricity costs	2011	Project Pending; light replacement on hold due to planned move to new facility.
26	Increase the number of bus stop amenities including targeting partner and high ridership locations for bus shelters	Goodwill; Human Service Providers	Increase the number of bus stop amenities (benches, shelters, lighting) including targeting partner and high ridership locations for bus shelters	2011	Project Pending; Secure State or Federal funding for bus shelters and installation. Implementation FY 2016-2018.
27	Review East Dubuque Service Needs				
28	State Transit Assistance	The Jule	Operating Assistance for Day-To-Day Operation	2009	Annual Funding; Annual formula allocation
29	Iowa Clean Air Attainment Program: Service to Dubuque Industrial Center South (Seippel Rd & Highway 20)	City of Dubuque Economic Development Department; Dubuque Industrial Center South Employers, Greater Dubuque Development Corporation	Operating assistance for service to new industrial park jobs	2015	Project Pending; Jule will continue to look for cost savings and funding that will support expansion of service.
30	Iowa Clean Air Attainment Program: Service to Kerper Blvd Industrial Area (including Veterans Freedom Center)	City of Dubuque Economic Development Department; Transit Advisory Board	Operating assistance for service to new industrial park jobs		
31	Maintenance and repair of ADA features on all transit vehicles	The Jule	(5310) Capital Assistance	Ongoing	Annual Funding; Enhanced Mobility of Seniors and Individuals with Disabilities
32	New Freedoms	The Jule	Operating Assistance for Day-To-Day Operation	2009	Annual Funding; New Freedoms FY 2016
33	STA Special Projects	The Jule	Service Expansions Identified in PTP	2009	Annual Funding; Competitive grant FY 2016
34	ICAAP Funding	The Jule	Service Expansions Identified in PTP	2009	Annual Funding; Competitive grant FY 2016
35	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 35' HD buses	2015	Project Pending; Review of service levels and vehicle sizing needs to take place in FY2016
36	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 22' MD buses	2015	Project Pending; Review of service levels and vehicle sizing needs to take place in FY2016

RTA Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
1	Expand mid-day service	Area Residential Care	Explore coordination opportunities between The Jule and RTA	2012	Determining need within the area and coordinating with the Jule for city of Dubuque requests. Implementation; ongoing
2	Market for Employer Incentives	Opening Doors, Multicultural Center, Sierra Club	Encourage employers to utilize current public transit systems	2010	Continue to meet with area businesses and financial supporters. Implementation FY16
3	Offer same day service, or demand response	Developing Alternative Choices, Central Point Coordinator, Crestridge	Provide services on an on call basis	2010	Continue to educate public on availability of services and same day trips Implementation; ongoing
4	Work with TMS to fill gaps in non-emergency medical service	Delaware County CPC	Continue collaboration with human service agencies, dialysis, and TMS	2012	Continue partnership with TMS and IME for Title XIX medical requests. Educate public of services that are already available and same day trips for medical appointments. Implementation; ongoing
5	Transportation to Iowa Works and Promise Jobs in Manchester and Dubuque	Workforce Investment Act WIA/PROMISE JOBS Program	Continue discussions with WIA & PROMISE Jobs	2012	Continue discussions with Iowa Works, Promise Jobs and WIA for workforce transportation needs. Implementation; ongoing
6	Expand Hours	Public Input	Expand hours to include late afternoons, evenings, weekends and holidays for all three counties	2007	Project pending due to funding constraints and lack of vehicles. Implementation; pending until further funding for operations and vehicles is available
7	Provide Inter-county transportation	Community Action of Eastern Iowa	Transportation in Dubuque, Delaware, Jackson, Clinton and Clayton Counties	2011	RTA continues to partner with Northeast Iowa Community Action Corporation and RiverBend for transportation requests outside of our region. Implementation; ongoing
8	Recruitment and retention of paid and volunteer drivers	RTA	Continue to recruit paid and volunteer drivers and retain current part time drivers.	2015	Project ongoing and efforts continue throughout three county region
9	Provide rider education and increase knowledge of routes and schedules	Goodwill, ARC	Continue Travel Training Program	2015	Continue with RTA Learn to Ride Courses. Implementation; ongoing
10	Provide transportation to Peosta, IA for NICC students and business employees	Iowa Works, Goodwill, NICC, Berry Plastics	Transportation from Dubuque to Peosta	2015	Continue to meet with Peosta businesses and financial supporters. Implementation FY16
11	Provide transportation to individuals who are affected by the mental health redesign	Delaware County Central Point Coordinator	Work with area agencies to determine needs of individuals who are affected by the mental health redesign	2015	Continue conversations with agencies and other transportation providers so we can determine need within our area. Implementation; 2016
12	Easily, accessible transportation information available on the internet for potential customers	DuRide, NEI3A, RTA, The Jule	Develop a "one stop" website for transportation options in our area	2015	Find funding to design and develop new website.
13	Update Transportation Resource Guide	TAG	Update Transportation Resource Guide	2015	Find local funding to update and print new Transportation Resource Guides
14	Reduce rates for those who are not able to afford	Operation New View Head Start	Reduce or eliminate fares.	2011	Project pending due to funding constraints. RTA continues to search local funding however project is too costly. Implementation; pending until further funding becomes available
15	Add more wheelchair buses	Area Residential Care	Add to wheelchair accessible fleet	2009	Capital replacement ongoing; RTA continues to seek additional grant funding for new buses.
16	Low Floor Accessible Mini Vans	Crestridge, Edgewood Convalescent Home, Region 8 RTA	Purchase (2) low floor minivans	2010	RTA continues to seek out funding for vehicles including low floor accessible mini vans Implementation; ongoing
17	Driver Training First Aid/CPR Defensive Driving, Sensitivity, Passenger Assistance	Developing Alternative Choices, Goodwill, Area Residential Care, Region 8 RTA	Schedule Driver Training First Aid/CPR, Defensive Driving, Passenger	2009	Future trainings will be conducted with RTA and Jule drivers as time and funding for training permits. Implementation; ongoing

RTA Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
			Sensitivity, Passenger Assistance		
18	Mobility Coordinator	Members of the TAG	Continue with Mobility Coordinator funding	2011	Project Ongoing; funding from leftover New Freedom money through FY 2016.
19	Facility Maintenance/ Improvements	Region 8 RTA	Established safety committee to diagnose facility and maintenance issues	2011	Implemented, on going
20	Continue MAP 21 funding	Region 8 RTA	Expand service in Delaware County	2012	Project Ongoing
21	Continuation funding of State Transit Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	2007	On going
22	Continuation funding of Federal Operating Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	2007	On going
23	Medicaid (Waiver) & Title XIX	Region 8 RTA	Operating Assistance for Day-To-Day Operation	2007	TMS Management Group operating transportation brokerage for Medicaid transportation.

Clinton MTA Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
1	Camanche - Fulton Route	Residents in Camanche, Clinton and Fulton	Assess need for fixed route services to include Clinton to Camanche and Clinton to Fulton and summer expand services to City of Clinton.	2012	Project Pending due to funding. Implementation FY 2017. A Study will be done in FY 2016 by Augustana College.
2	Provide access to real time route information online.	MTA Riders	Secure funding for technology such as Google Transit.	2012	Project Pending due to funding. Implementation FY 2017. No funding for project, but MTA has implemented AVL on all routes so the office can have up-to-date information on vehicle locations.
3	Provide transportation to Davenport, Iowa City, & Dubuque for Medical Appointments.	MTA Riders	Assess Medicaid TMS Services Contract.	2012	Project Pending due to funding. Implementation FY 2016. Status; still a viable project if there is funding and a need.
4	Improve marketing.	Clinton MTA	Identify and implement marketing strategies such as webpage updating	2012	Project ongoing. MTA had two new cable commercial developed in FY 2015.
5	Expanded Hours and Days of Service	Residents of Clinton and Camanche	Evening Service to midnight/Weekend Service/Holiday Service	2007	Project Completed; Ashford University subsidizes a route that includes evenings and weekends. Implemented FY 2010 then reduced in 2012 because Ashford contract.
6	Mobility Manager	Clinton MTA and Human Service Agencies in Clinton	Secure funding to contract Region 8 Mobility Manager in Clinton County	2011	Due to elimination of state and local funding position was eliminated FY 2014.
7	Driving staff in need of training	Clinton MTA	Increase training on first Aid/CPR, Defensive Driving & Passenger Assistance	2009	Project Ongoing; as new drivers are hired.
8	GPS/AVL Technology	Clinton MTA	Equipment for buses to ensure accurate pick up and drop offs	2010	Project is completed with dispatch software upgrade.
9	Shop Equipment	Clinton MTA	Replace and maintenance of equipment, and computer software for new engine in buses	2010	Project Pending due to lack of funding. Purchase some equipment and software as needed. Ongoing as funding becomes available.
10	Dispatch Software	Clinton MTA	Software to assist with dispatching, scheduling, and accurate timelines	2010	Project Pending; Software update completed, however installation of GPS/AVL would take software to next level. Implemented FY 2015. Completed FY 2015.

Clinton MTA Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
11	State Transit Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	2008	Annual formula allocation FY 2016.
12	Federal Operating Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	2008	Annual formula allocation FY 2016.
13	Job Access Reverse Commute	Clinton MTA	Operating Assistance for Day-To-Day Operation	2008	Job Access Reverse Commute FY 2016.
14	New Freedoms	Clinton MTA	Operating Assistance for Day-To-Day Operation	2008	New Freedoms FY 2016.
15	STA Special Projects	Clinton MTA	Service Expansions Identified in PTP	2008	Competitive grant FY 2016.
16	ICAAP Funding	Clinton MTA	Service Expansions Identified in PTP	2008	Competitive grant FY 2016.
17	Work in partnership with Promise Jobs to provide transportation to their clients	Iowa Workforce PROMISE JOBS	Rural clients struggle to get in to town for Promise Jobs activities that are required to receive welfare benefits.	2011	Project Ongoing; will work with Promise Jobs to Secure JARC funding, search for local match, and devise most active routes and services. Implementation FY 2016.
19	Transportation from Jackson County to Clinton County and from Clinton county to Jackson and Dubuque County	Community Action of Eastern Iowa	Expand service to Jackson, Clinton, and Dubuque Counties.	2011	Project Ongoing; work to provide inter-county transportation.