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NEWS RELEASE

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Intercultural Competency Annual Report Available

DUBUQUE, Iowa – The City of Dubuque’s Intercultural Competency Steering Team’s 2009 Annual Report is available. The report highlights the Steering Team’s accomplishments and ongoing developments of the City’s intercultural competency initiative.

In 2006, the City embarked on a three-year contract with One Ummah Consulting as part of its efforts to achieve diversity goals that include promoting community understanding and education, encouraging a more diverse workforce, identifying tools residents can use to resolve conflict, and supporting a community that values all residents. Partnering with community organizations and basing their efforts on measurable data and national best practices, City staff has completed an analysis of the values and views of the current City organization and has formed a Steering Committee, Training Committee, Tips Subcommittee, and Website Subcommittee to continue to provide training and ongoing development assistance to employees.

The Intercultural Competency Steering Team’s report can be viewed online at www.cityofdubuque.org/diversedubuque. For more information, or to obtain a paper copy of the report, contact Training and Workforce Development Coordinator Andre Lessears at 563-690-6126 or alessear@cityofdubuque.org.

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