

Dubuque Flood Event Information – July 28, 2011

Information/Assistance Centers:

Prescott Elementary Neighborhood Resource Center, 1151 White Street,
Staffed by American Red Cross case workers providing water and snacks.

Phone: 563-552-4178

Dubuque Five Flags Center, 405 Main Street

Special shuttle service is being provided by The Jule to and from Comiskey Park at the 24th Street parking lot entrance, the school bus turn-around at Prescott Elementary, and the Locust Street entrance to Five Flags.

Travel in Dubuque:

All but a few city streets were reopened by 7 a.m. this morning. Most streets and roadways are now passable, however, residents should still drive with care as debris is cleared and displaced manhole covers are put back in place. City crews are currently out assessing the damage and responding to conditions. Travel in some parts of Dubuque may be limited due to open manholes, downed power lines, and debris on the roadway, and stormwater in the streets of South Main Street, Railroad Avenue, and the Harrison Street area. North Cascade Road is closed because the bridge is closed. If residents see a manhole cover that is out of place, please contact the Public Works Department at 563-589-4250.

The Julien Dubuque/US 20 Bridge remains closed due to street flooding in East Dubuque, Illinois. Some exit ramps off of highways 151/61 are currently closed.

Hwy 52 N is closed in both directions due to flash flooding.

Number to Call for Basement Pumpouts:

Dubuque Fire Department - 563-589-4415

A list is being created and crews will get to them as soon as possible.

Free Sandbags:

Available for pick-up at the Municipal Services Center at 925 Kerper Court.

Roadway Blockages Debris:

Public Works Department, 563-589-4250

Solid Waste and Recycling:

Collection is as scheduled today and the Dubuque Metro Landfill is open today. Residents may set out flood-damaged materials for curbside collection on their normal collection day at no extra charge through Friday, Aug. 5. Large items will require a special appointment (also at no charge). Call 563-589-4250 to schedule a large-item collection.

Residents needing other assistance are encouraged to call Project Concern by dialing 211.

Flood Clean-Up Tips:

Flood clean-up tips can be accessed online at www.cityofdubuque.org/floodcleanup or 563-589-4181.

Volunteer Opportunities:

To volunteer with the flood recovery efforts, please contact City of Dubuque Volunteer Services Coordinator Mary Bridget Corken at 563-690-6048.

Flood Insurance Information:

Flood insurance information can be accessed by calling 563-589-4210 or online at:

<http://www.fema.gov/library/viewRecord.do?id=1622>