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NEWS RELEASE

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5 PM Update on Storm Response in Dubuque

DUBUQUE, Iowa – As of 4 p.m., all streets in the city of Dubuque impacted by the storm are open. City staff are continuing to assess damage and clear debris from roadways affected by street flooding.

The information/assistance center at the Prescott Elementary Neighborhood Resource Center at 1151 White Street will remain open until 9 p.m. this evening for residents displaced by flood damage. The center at Five Flags Center has closed. The Jule public transit's special shuttle from Comiskey Park to the centers will stop service at 6 p.m. Residents needing other assistance are encouraged to call Project Concern's Information line by dialing 211 or 563-557-8331. On Friday, information/assistance centers will open at 9 a.m. at the Prescott Elementary Neighborhood Resource Center and at the Comiskey Park Building at 25 East 24th Street.

At this time, residents requesting a pumpout for their basement can call the non-emergency dispatch phone number at 563-589-4415. A list is being compiled and Fire Department staff will pump out basements as soon as possible. Currently, nearly 200 residents have requested this service. The City is waiving the fee for basement pumpouts.

Residents may set out flood-damaged items acceptable for regular trash or large item collection at their earliest convenience, or on their normal curbside collection day, at no extra charge through Friday, Aug. 5. Small items must be set out in collection containers or bags (40 pounds or less), not loose piles. Carpet rolls must be less than six feet in length, 40 pounds or less, and should be tied. Flood-damaged appliances will require a special appointment (589-4250), also at no charge.