

Dubuque Flood Event Information – July 29, 2011

Information/Assistance Centers:

Prescott Elementary Neighborhood Resource Center, 1151 White Street,
Staffed by American Red Cross case workers providing water and snacks.

Phone: 563-552-4178

Comiskey Park, 25 E. 24th Street

Residents needing other assistance are encouraged to call Project Concern by dialing 211.

Travel in Dubuque:

All streets in the city of Dubuque impacted by the storm are open. City staff are continuing to assess damage and clear debris from roadways affected by street flooding.

Number to Call for Basement Pumpouts:

Dubuque Fire Department - 563-589-4415

A list is being created and crews will get to them as soon as possible.

Free Sandbags:

Available for pick-up at the Municipal Services Center at 925 Kerper Court.

Roadway Blockages Debris:

Public Works Department, 563-589-4250

Damaged Item Collection:

Residents may set out flood-damaged items acceptable for regular trash or large item collection at their earliest convenience, or on their normal curbside collection day, at no extra charge through Friday, Aug. 5. Small items must be set out in collection containers or bags (40 pounds or less), not loose piles. Carpet rolls must be less than six feet in length, 40 pounds or less, and should be tied. Flood-damaged appliances will require a special appointment (589-4250), also at no charge.

Flood Clean-Up Tips:

Flood clean-up tips can be accessed online at www.cityofdubuque.org/floodcleanup or 563-589-4181.

Volunteer Opportunities:

To volunteer with the flood recovery efforts, please contact City of Dubuque Volunteer Services Coordinator Mary Bridget Corken at 563-690-6048.

Flood Insurance Information:

Flood insurance information can be accessed by calling 563-589-4210 or online at: <http://www.fema.gov/library/viewRecord.do?id=1622>