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# NEWS RELEASE

*July 29, 2011 – For Immediate Release*

## **Dubuque Storm Recovery Update – July 29**

DUBUQUE, Iowa – As clean-up and recovery efforts continue, the City of Dubuque is reminding residents of resources and services being offered in response to this week's storm.

Information centers will be open from 9 a.m. to 6 p.m. Saturday, July 30, and Sunday, July 31, at the Prescott Elementary Neighborhood Resource Center at 1151 White St. and the Comiskey Park Building at 25 East 24th Street. Cleaning kits and clean-up/recovery information will be available.

City solid waste customers may set out stormwater-damaged items at their earliest convenience, or on their normal curbside collection day for City collection, at no extra charge through Friday, Aug. 5.

Small damaged items must be set out in collection containers or bags (40 pounds or less), not in loose piles. Carpet pieces should be folded or tied for easy loading by crews. Stormwater-damaged appliances will require a special appointment (589-4250 or submit a request through the city website), also at no charge. Household hazardous materials (paint cans, chemicals, etc.) which are banned from the landfilling, will not be collected.

Dubuque residents requesting a pumpout for a flooded basement can call the non-emergency dispatch phone number at 563-589-4415. Fire department staff are responding to these requests as quickly as possible. The City is waiving the normal fee for basement pumpouts.

Residents whose home or property was damaged are encouraged to document it with before and after photographs and keep receipts and other records related to repairs and clean-up. Residents with property damage from the July 28 storm are also encouraged to call the Project Concern Information Line at 211 or 563-557-8331 to submit their address and contact information. This information will be used in determining damage for a preliminary damage assessment that will be sent to the State of Iowa and the Federal Emergency Management Agency (FEMA).

A webpage with information related to storm recovery efforts and tips at [www.cityofdubuque.org/stormrecovery](http://www.cityofdubuque.org/stormrecovery) and includes information on assistance, clean-up tips, and links to additional resources. Residents can also receive information by calling the Project Concern Information Line at 211 or 563-557-8331.

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