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N E W S R E L E A S E

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Dubuque County 911 Calls Being Rerouted

DUBUQUE, Iowa -- Phone service outages in the Dubuque area are impacting Dubuque County 911 service. All 911 calls are currently being rerouted to Cedar Falls for call handling.

Area residents who currently have cellular and landline service who need emergency assistance should call 911. Residents who have an emergency and do not have phone service should go to their nearest fire station or law enforcement agency for assistance.

Additional information will be released as soon as it is available. Public safety officials are working with phone service providers to determine the cause of phone service disruptions in the area.

Please share this information.

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