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NEWS RELEASE

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Telecommunications Outage Impacting Dubuque

DUBUQUE, Iowa – A fiber optic cable cut in central Iowa is affecting Mediacom telephone and internet service, as well as U.S. Cellular phone service, in the Dubuque area. These services appear to be restored at this time, but there may be service interruptions as repairs are finalized.

Until these services are restored, residents who do not have phone service but need to request emergency assistance should use a neighbor's phone or go to their nearest fire station. Dubuque County 911 services are fully operational.

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