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## **Dubuque Parking Meters Offer Pay-By-Phone Technology**

DUBUQUE, Iowa – Beginning Monday, July 29, Dubuque parking meter customers will be able to use their mobile phones to pay for parking at all 1,800 of the City of Dubuque’s parking meters.

The City recently contracted with PassportParking, a provider of integrated cloud-based parking solutions, to offer this service which offers three mobile phone-based payment options. “Mobile payment seems to be the future of parking, and Passport’s technology is very user-friendly and convenient,” said Tim Horsfield, parking division manager for the City of Dubuque. “We hope meter customers will like the convenience of not having to scramble to find change for meters or rush back to their vehicles if they are running out of time.”

The City is currently adding informational decals to all meters to provide basic instructions on how to utilize this new service. Customers must first create an account by securely registering for the PassportParking Mobile Pay application (iPhone or Android operating system) or voice system. Once securely registered, motorists have three phone-based options to pay for parking: using the mobile payment app, calling a phone number, or texting their zone and space information. The decals on the meters indicate the meter number and zone and include the phone number to call as well as QR code which, when scanned by a smartphone, enables the customer to download the Passport Parking app. There is no registration fee. Users are charged a 25-cent

convenience fee each time they use the system to pay for time on a meter. Interested customers can create an account online by visiting [www.cityofdubuque.org/parking](http://www.cityofdubuque.org/parking) or [www.passportparking.com/parkers](http://www.passportparking.com/parkers), or by calling PassportParking at 608-678-3848.

Users also have the option to receive text message alerts and reminders 15 minutes prior to the expiration of their parking session and can also add up to 15 minutes beyond the time limit of the meter. Additionally, Facebook users will be able to log in using their Facebook account to find nearby businesses that offer parking validation or other discounts.

“It is a privilege to be partnering with the City of Dubuque,” said Khristian Gutierrez, Managing Partner of PassportParking. “This partnership demonstrates the City’s commitment to providing the most convenient parking experience possible for residents and visitors, while at the same time using parking planning to support local business development. We look forward to serving the Dubuque community for many years to come.”

In addition to the PassportParking service, meter customers may still pay for metered parking by coin or by using the City’s parking meter cash card. For more information, contact the City of Dubuque Parking Department at 563-589-4267 or visit [www.cityofdubuque.org/parking](http://www.cityofdubuque.org/parking).

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