

CITYnews

City Offers 'DBQ IQ' Water Management Tool

What's your "water IQ?" Do you know how many gallons of water your home or business used during last week's high temperatures? Do you know how many gallons you used to water your lawn the other day? Did you know that a "running" toilet leak can waste more than 200 gallons a day and add \$60 to your monthly water bill?

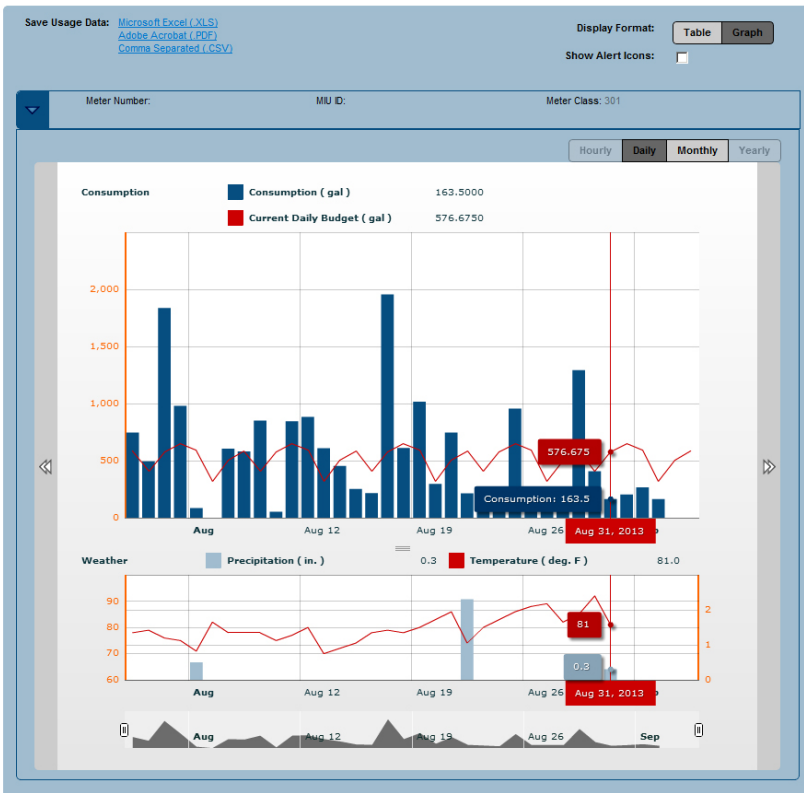


DBQ IQ is a water management "dashboard" that provides volunteer users online access to water usage data specific to their utility account. The dashboard displays the customer's daily water consumption in gallons in context with weather data (temperature and precipitation). DBQ IQ also allows users to compare a particular period of consumption to their average consumption, compare their consumption to other averages, and set up automatic leak or

backflow alerts to be sent to them by email. The data can be displayed as a graph or in table form. A "daily water budget" is

The City of Dubuque has launched DBQ IQ, a new cloud-based, online data management and reporting service free for City water customers to monitor their utility accounts and water usage.

Sample Screen Shot from DBQ IQ Water Management Dashboard



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also offered and is calculated based on the account's average water use for that day of the week.

Current City of Dubuque water customers interested in using this tool can register at www.cityofdubuque.org/dbqiq. There is no fee to use the service and the only requirement of users is internet access. To complete the registration process, please have your most recent utility bill to provide your account number, name as it appears on the bill, and your last billing date. For additional information, call 563-690-6111 or email ssd@cityofdubuque.org.



Fiscal Year 2015 Budget Public Input Meeting

Tuesday, Nov. 26, at 5:15 p.m.
City Council Chambers,
Historic Federal Building, 350 W. Sixth St.

Residents unable to attend in person may provide input at www.cityofdubuque.org/FY2015budget.



Crescent Community Health Center to Host Health Insurance Marketplace Informational Meetings

Crescent Community Health Center is providing the Dubuque community with education, enrollment, and determining eligibility for the Health Insurance Marketplace for individuals and small businesses shopping for health care insurance.

The Marketplace is a new way to find health care coverage that fits your budget and meets your needs. With one application, you can see all your options and enroll.

Every health insurance plan in the new Marketplace will offer “essential health benefits,” including doctor visits, preventative and wellness services, hospitalization, prescriptions, mental health and substance abuse disorders, laboratory, ambulatory services, emergency services, rehabilitative and habilitative services and devices, pediatric services, maternity, and newborn care.

Open enrollment began on October 1, 2013 and ends on March 31, 2014. Coverage will begin as early as January 1, 2014. For information about enrollment and eligibility visit www.healthcare.gov or call 1-800-318-2596.

Crescent Community Health Center will host informational meetings at Crescent's Wellness Center, 1805 Central Ave (the former Engine House No. 1) on the following dates:

- Friday, Oct. 18, at 12:00 p.m.
- Tuesday, Oct. 29, at 5:30 p.m.
- Tuesday, Nov. 5, at 5:30 p.m.
- Saturday, Nov. 9, at 11:00 a.m.
- Thursday, Nov. 14, at 12:00 p.m.
- Monday, Dec. 2, at 5:30 p.m.
- Friday, Dec. 6, at 12:00 p.m.

For more information, contact Angela Petsche at (563) 552-8080 or visit www.crescentchc.org or find Crescent Community Health Center on Facebook. §

Dubuque Welcomes Delegates from Handan, China

Dubuque's Sister City Relationships Advisory Commission, in conjunction with the Greater Dubuque Development Corporation, hosted four delegates from Dubuque's sister city in Handan, China. The primary goals of their August 27-29 visit were to gain a deeper understanding of the economic make-up of our community, learn more about the technical training within our area, and establish a foundation for mutual trade opportunities.

John Deere Dubuque Works, Bodine Electric Company, Progressive Processing, LLC (Hormel Foods), and A.Y. McDonald Manufacturing Company welcomed the delegates by hosting meetings and providing plant tours. In addition, City Manager

Mike Van Milligen provided an overview of the economic growth Dubuque has experienced over the past decade. Lastly, Northeast Iowa Community College hosted a luncheon and tour of their welding and CNC (computer numerical control) facilities at their Peosta campus. The University of Dubuque also hosted a reception with the delegates and their incoming students from China and Taiwan.

Located in the southwestern part of Hebei province, Handan is an industrial city with an estimated population of over 1.4 million. Major economic sectors in their province include the production of iron, steel and mechanical products, and the processing of food from agricultural commodities.

A team from Handan plans to return to Iowa in October to join representatives of the province of Hebei in Des Moines to celebrate the 30th anniversary as a Sister State of Iowa. §

City Manager Mike Van Milligen provided an overview of economic growth in Dubuque to the delegation from Handan, China



New Bus Stop Signs Will Help Riders Locate The Jule in Real Time

Coming soon in Winter 2013! You may have noticed new Jule Bus Stop signs popping up along the streets of Dubuque. Each stop is identified by its own number and each sign is labeled with text information that will allow you to use your mobile phone to find out when the next bus will arrive at that stop. Like the Jule Public Transportation on Facebook and follow us on Twitter @JuleTransit, then look for our announcement on Facebook and Twitter when the system goes live!

Soon you will also be able to locate Jule buses on your computer or mobile device in real-time as they travel along their routes with Jule On-The-Go! See the insert in November's utility bill for more information. §



Fall/Winter Reminders

Holiday Collections

Thanksgiving Day collection: Sat., Nov. 30

Christmas Day collection: Sat., Dec. 28

New Year's Day collection: Sat., Jan. 4

Merry Mulch Program

Christmas trees, yard waste and unscheduled food scraps in carts will be picked up during the first two full weeks in January on regular collection days. Please attach a City brush tie or yard waste sticker.

Holiday Tag Distribution

City refuse customers may present the top half of their November 2013 City Utility Bill to the City Hall Utility Billing Office, Municipal Services Center, Housing & Community Development Office, or Leisure Services Office before Friday, Dec. 20 to receive one complimentary green “extra garbage” tag.

Annual 2014 Yard Waste decals will be sold at the City Hall Utility Billing Office starting Monday, Dec. 2. These decals are a great holiday gift idea! §



A MESSAGE from the CITY MANAGER

Michael C. Van Milligen

The Dubuque City Council completed its annual goal-setting sessions in late August. Over the course of two days, the City Council reaffirmed the 15-year vision statement, mission statement, and developed priorities for a 2013-2015 policy agenda and management agenda.

POLICY AGENDA 2013 – 2015

Top Priorities: (in alphabetical order)

- Annexation: Direction on specific actions a) study implementation, b) corridor to Airport
- Arts and Culture organizations city support: Evaluation, potential projects review and priority, overall direction, funding level
- Dubuque welcoming, inclusive community: Action plan
- Four Mounds Foundation/HEART program city support
- Management and Employee Succession Planning and Funding
- Master Plan for Chaplain Schmitt Island: Development
- Safe Community Initiative: Monitoring, future direction, specific actions
- Washington Neighborhood Strategy: Business attraction, HEART program, update housing stock, homeownership, promotion, police substation

High Priorities: (in alphabetical order)

- Bee Branch Project: Specific projects, direction, funding
- Clean Air Attainment Strategy
- Greater Dubuque Development Corporation support
- Historic Millwork District: Development, project monitoring
- Indoor Aquatic Center: Direction
- Riverfront Leases: Agreement
- Smarter City: Smarter health and wellness, smarter travel, smarter discards
- Southwest Arterial Project: Design, land acquisition, intersecting roads

MANAGEMENT AGENDA 2013 – 2015

ECONOMIC PROSPERITY GOAL

- Dubuque Initiatives: Next Step
- Workforce Market-Rate Housing
- Marina Store: Operational
- Project HOPE

ENVIRONMENTAL/ECOLOGICAL INTEGRITY GOAL

- Sustainability Purchasing Policy and Procedures
- Automatic Vehicle Location (AVL) for Transit
- Grand River Center Electric Meters Project
- City Operations: Sustainability Performance Measures
- Sustainable Dubuque Community Grant
- America's River III Task Force
- Plastic Bag Reduction Strategy: Implementation
- Fats/Oils/Grease: Policy, Program and Enforcement
- Dubuque Metropolitan Area Solid Waste Agency (DMASWA) 28E Agreement: Evaluation
- Community Green House Gas Plan: Implementation

SOCIAL/CULTURAL VIBRANCY GOAL

- City Workforce Diversity: Recruitment and Selection
- Territory Accountability Design: Targeted Actions
- Multicultural Family Center Building Expansion
- Intercultural Competency Program within City Government: Self Assessment, Training
- Intercultural Competency Program for the Community: Marketing to School District, Nonprofit and Community Organizations, Businesses
- Police/Race Dialog
- City Life: Implementation
- Local ADA Compliance Program
- Leadership Enrichment After School Program (LEAP)
- Firefighter Internship for Recruitment of Diverse Workforce
- Racial Profiling: Problem Analysis, Action Plan
- Community Engagement Strategy: City Actions

PLANNED AND MANAGED GROWTH GOAL

- Inflow and Infiltration Program/Home Inspections: EPA Consent Decree Implementation
- City Comprehensive Plan: Update
- Flood Wall: Funding, Evaluation, Cell Protection
- Statewide Urban Design and Specification City Engineering Standards (SUDAS) City Engineering Standards: Update
- Washington Street Row House Units: Sale
- Historic Preservation Program: Evaluation, Update

- Downtown Loan Program: Implementation
- West Third Street Reservoir Study
- Housing Choice Voucher Program
- Water and Sewer Service Extension to City Residents and Businesses

PARTNERING FOR A BETTER DUBUQUE GOAL

- Parks/Schools Joint Projects and Services: City Actions
- City Volunteer Program: Development
- Sister City Program: Delegation to Potential City
- Veterans Memorials: Direction
- Handicap Accessibility for Parks: Direction
- Bridges Out of Poverty Program: City Support

IMPROVED CONNECTIVITY: TRANSPORTATION AND TELECOMMUNICATIONS

- Smart Transportation Program
- Traffic Signal Synchronization: Citywide
- Amtrak Train Platform (Port of Dubuque): Funding
- Roundabout: ROW Acquisition
 - a) University/Asbury
 - b) Radford/Pennsylvania
- Intermodal Transportation Facility in Historic Millwork District
- Air Traffic Control Tower: Funding

FINANCIALLY RESPONSIBLE CITY GOVERNMENT AND HIGH PERFORMANCE ORGANIZATION

- Website Content Management (CivicPlus)
- 900 MHz Data System: Expansion
- Employee Wellness Program: Five-Year Goals, City Internet Posting
- Employee Involvement Teams: Expansion
- Healthcare Cost Containment
- Police Officer Recruitment and Retention
- Records Management and Retention
- City Hall Protocol and Safety
- New Computer-Aided Drafting (CAD) Software
- Emergency Police Dispatch and Emergency Fire Dispatch
- New Fire Pumper
- Disaster Preparedness and Recovery Plan: Discussion
- Environmental Sustainability Management System (ESMS): ISO 14001 Model Program
- Affordable Care Act: Analysis of Impacts

For a detailed goals and priorities document, please visit www.cityofdubuque.org/councilgoals or contact the Public Information Office at 563.589.4151.

These goals and priorities are the foundation of the City's work plan. They also guide the development of the City budget for the next fiscal year. If you would like to know more about the budget process or offer input, I invite you to attend the Budget Public Input Meeting for the Fiscal Year 2015 budget on Tuesday, Nov. 26, at 5:15 p.m. in the City Council Chambers at the Historic Federal Building or provide input through the City website at www.cityofdubuque.org. §

Remember...Dubuque Fire & EMS

is your local 911 emergency and non-emergency ambulance provider.

- Supported by your tax dollars. Using your local EMS & Fire Department helps save tax dollars.
- Six stations located throughout the city that are ready to respond ensuring that emergency help is only moments away.
- Staffed with highly skilled EMT-Paramedics and firefighters that are trained to the highest standards.
- Remember to request the Dubuque Fire Department ambulance for your private residence, nursing home transfers, and hospital discharges.

In case of emergency, call 911

For non-emergencies, call (563) 582-4980

New Faces & Retirements

The City of Dubuque welcomes these new employees:

- | | |
|---------------------------------------|---|
| Justin Apel - Recreation | Joyce Lucas - Transit |
| Ronald Bahr - Police | Grace Maddux - Library |
| Robert Becker - Transit | Charles Miller - Planning |
| Barry Gibson - Transit | Andrew Petitgout - Water & Resource Recovery |
| Jeffrey Leibold - Public Works | Eric Van Buskirk - Planning |
| Justin Licht - Transit | |

Congratulations to the following employees who recently retired from the City of Dubuque:

- Tim Moler** - Housing
- Paul Schultz** - Public Works
- Deb Fliegel** - Library

 [facebook.com/CityofDubuque](https://www.facebook.com/CityofDubuque)

 twitter.com/CityofDubuque

Contact Information

The City of Dubuque welcomes comments and suggestions about your city government or news appearing in this newsletter. Please contact:

City Manager's Office
50 W. 13th St.
Dubuque, Iowa 52001-4864
(563) 589-4110 phone
(563) 589-4149 fax
ctymgr@cityofdubuque.org



Editorial Information

City News is published by the Public Information Office and is inserted in the City of Dubuque utility bills six times per year. For the most up-to-date City news and events, visit www.cityofdubuque.org.

November

- 4 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.
- 5 Environmental Stewardship Advisory Commission Meeting, 5 p.m., Conf. Room 1, City Hall Annex
- 6 Cable TV Commission Meeting, 4 p.m., Conf. Room 1, City Hall Annex
- 6 Zoning Advisory Commission Meeting, 6 p.m., Historic Federal Bldg.
- 11 City offices closed for Veterans Day
- 12 The Jule 101 Informal Drop-In Session, 4:30-5:30, C-S Public Library
- 12 Park & Recreation Commission, 4:30 p.m., Bunker Hill Golf Course snack bar
- 13 Community Development Advisory Commission Meeting, 5:30 p.m., Suite 312, Historic Federal Bldg.
- 14 Transit Advisory Board Meeting, 4:15 p.m., Room 223, Historic Federal Bldg.
- 18 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.
- 19 Housing Code Appeals Board, 4:30 p.m., Suite 312, Historic Federal Bldg.
- 20 Long-Range Planning Advisory Commission, 5:30 p.m., Historic Federal Bldg.
- 21 Carnegie-Stout Public Library Board of Trustees, 4 p.m., Lacy Board Room
- 21 Zoning Board of Adjustment Meeting, 4 p.m., Historic Federal Building
- 21 Historic Preservation Commission Meeting, 5:30 p.m., Historic Federal Bldg.
- 25 Airport Commission Meeting, 4 p.m., Dubuque Jet Center
- 26 Housing Commission Meeting, 4 p.m. Suite 312, Historic Federal Bldg.
- 26 Arts and Cultural Affairs Advisory Commission Meeting, 4:30 p.m., Lacy Board Room, C-S Public Library
- 28-29 City offices closed for Thanksgiving (Thursday collection on 11/30 instead)

December

- 2 City Council Meeting, 6:30 p.m., City Council Chambers, Historic Federal Bldg.
- 3 Environmental Stewardship Advisory Commission Meeting, 5 p.m., Conf. Room 1, City Hall Annex
- 4 Cable TV Commission Meeting, 4 p.m., Conf. Room I, City Hall Annex
- 4 Zoning Advisory Commission Meeting, 6 p.m., Historic Federal Bldg.
- 9 Human Rights Commission Meeting, 4:30 p.m., Conf. Room II, City Hall Annex
- 10 The Jule 101 Informal Drop-In Session, 4:30-5:30, C-S Public Library
- 10 Park and Recreation Commission, 4:30 p.m., Bunker Hill Golf Course
- 11 Community Development Advisory Commission Meeting, 5:30 p.m., Suite 312, Historic Federal Bldg.
- 12 Transit Advisory Board Meeting, 4:15 p.m., Room 223, Historic Federal Building
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- 18 Long-Range Planning Advisory Commission, 5:30 p.m., Historic Federal Bldg.
- 19 Zoning Board of Adjustment Meeting, 4 p.m., Historic Federal Building
- 19 Historic Preservation Commission Meeting, 5:30 p.m., Historic Federal Bldg.
- 23 Airport Commission Meeting, 4 p.m., Dubuque Jet Center
- 24-25 City offices closed for Christmas (Wednesday collection on 12/28 instead)
- 26 Carnegie-Stout Public Library Board of Trustees, 4 p.m., Lacy Board Room
- 31 City offices closed for New Year's

This calendar does not include all events, and is subject to change. Are you using Dubuque's "Notify Me" e-mail/text alert system? If not, please sign up today at www.cityofdubuque.org/notifyme to receive agendas, news releases, event notifications, and other timely news.

- City Hall: 50 W. 13th St.
- City Hall Annex: 1300 Main St.
- Historic Federal Building: 350 W. 6th St.
- Carnegie-Stout Public Library: 360 W. 11th St.
- Bunker Hill Snack Bar: 2200 Bunker Hill Rd.