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NEWS RELEASE

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UPDATE: Phone Issue Affecting Some Inbound Calls to City Resolved

DUBUQUE, Iowa – The issue affecting Windstream phone service customers' ability to call some City of Dubuque phone numbers has been resolved.

Background: Following a phone update and port of services from Windstream to CenturyLink late last week, Windstream phone service customers were unable to complete calls to some City of Dubuque phone numbers.

This issue did **not** affect 911 or any calls to the Dubuque Law Enforcement Center. No other phone carriers were impacted. The issue did not impact outbound calls from the City of Dubuque.

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