

PRESS RELEASE
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For Immediate Release

Five Flags Center Will Implement Additional Security Enhancements

DUBUQUE, IA –

Beginning September 23, 2017, Five Flags Center will implement additional security measures at all ticketed events.

Bags no larger than 14" x 14" x 6" or backpacks will be permitted inside the venue. Guests who have bags larger than this size will be asked to return them to their vehicle. This is in addition to the existing policy that all bags, purses or personal items of any size are subject to search. An exception will be made for medically necessary items after proper inspection. Five Flags Center is unable to store over-sized or prohibited items.

These enhanced security procedures are becoming commonplace in the arena and live events industry. Besides Five Flags Center, concert goers and live event attendees nationwide can expect to see additional security measures in the near future.

"SMG makes public and event safety its highest priority. In this ever changing world, and the recent events at other public assembly facilities, changes in our security policy are necessary to ensure the safety of our fans and staff," said the venue's Director of Operations, Shaun Rice.

Five Flags Center respects the privacy of its guests and the enhanced security measures will only be used to prevent hazardous and prohibited items from entering the venue.

For more information, please contact Five Flags Center at 563-589-4254 or by email at info@fiveflagscenter.com, or by going to www.fiveflagscenter.com.

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LIST OF PROHIBITED ITEMS ATTACHED

The Five Flags Civic Center, an SMG managed facility, proudly serves the City of Dubuque and the Tri-State area by enhancing its cultural and economic environment through the presentation of a wide variety of sporting, entertainment, and community events - in a fun, friendly, and safe environment. For the most up-to-date event information, please check us out on the web at www.FiveFlagsCenter.com.

About SMG

Founded in 1977, SMG provides management services to more than 230 public assembly facilities including convention and exhibition centers, arenas, stadiums, theaters, performing arts centers, equestrian facilities, science centers and a variety of other venues. With facilities across the globe, SMG manages more than 15 million square feet of exhibition space and more than 1.5 million sports and entertainment seats. As the recognized global industry leader, SMG provides venue management, sales, marketing, event booking and programming, construction and design consulting, and pre-opening services for such landmark facilities as McCormick Place & Soldier Field in Chicago, Moscone Convention Center in San Francisco, Houston's NRG Park and the Mercedes-Benz Superdome in New Orleans. SMG also offers food and beverage operations through its concessions and catering company SAVOR, currently serving more than 130 accounts worldwide. For more information visit www.smgworld.com

PROHIBITED ITEMS

All Entry Constitutes Consent to Search

The following items are not allowed into the building

- **Large/Oversized purses, bags, or backpacks (size limit of 14in x 14in x 6in)**
 - **Weapons of any kind**
 - **Banners (large or in poor taste)**
 - **Containers of any kind**
 - **Drugs and Alcohol**
 - **No Smoking or Vaping**
 - **Laser Pens/Pointers or noisemakers**
 - **Outside Food & Drink**
 - **Projectiles**
 - **Sticks, Bats, Poles, or Clubs**
 - **Video and Audio Recording Devices**
 - **Animals (with exception of service or event related animals)**
- **Any other item deemed unacceptable by Arena Management**

Thank you for your cooperation

