

**CITY OF DUBUQUE, IOWA  
CITY COUNCIL PROCEEDINGS  
SPECIAL SESSION**

The Dubuque City Council met in special session at 6:00 p.m. on January 13, 2020 in the second-floor Council Chambers of the Historic Federal Building, 350 W. 6<sup>th</sup> Street.

Present: Chairperson Shaw; Council Members Cavanagh, Roussell, Sprank; City Manager Van Milligen, City Attorney Brumwell

Absent: Mayor Buol; Council Members Resnick and Jones

Chairperson Shaw read the call and stated this is a special session of the City Council called for the purpose of conducting a work session on Socrata Open Performance.

**WORK SESSION  
Socrata Open Performance  
City Performance Measures and Open Data Platform**

Assistant City Manager Cori Burbach, Information Services Manager Chris Kohlmann, and ICMA Management Fellow Rahim Akrami led an interactive work session with the City Council on the new Socrata Open Performance platform and gathered feedback about how it can be most useful in the City Council's decision-making process.

Topics included:

- Creating an equitable community/organization of choice: resiliency, sustainability, equity, compassion;
- Becoming a high-performing organization;
- 2018-2020 Management Agenda high-priority item direction from City Council;
- Background information on establishing the goal.
- Designed to give residents what they need so they can do what they want:
  - reliable information specific to residents,
  - save money and resources,
  - improve environment and local economy,
  - improve health and wellness.
- Insights from Smarter Sustainable Dubuque:
  - importance of engagement around data,
  - simple, straightforward approach,
  - data collection as part of normal operations.
- Challenges & Opportunities:
  - silo-ed reporting mechanisms,
  - alignment of goals, performance measures, metrics,
  - using data effectively to engage residents, partners, council, and staff; solve problems; recommend policies,
  - how well are we doing?
  - setting targets and moving the needle.

- Next steps.

The presenters did a live, interactive demonstration of the City's open performance portal from the City's web site (<https://opengov.cityofdubuque.org/>) highlighting the data available from the eight, categories and various departments.

The presenters responded to questions from the City Council with information on a completion date; data sources and ownership; system security; who is expected to utilize the tool; how the information is/can be used for furthering transparency in government, goal setting; measuring outcomes, program and policy development/analysis; grant writing and developing partnerships for achieving community goals. Ms. Kohlmann stated that an online tutorial is forthcoming and that a possible comment component can be considered.

There being no further business, Chairperson Shaw declared the meeting adjourned at 7:10 p.m.

/s/Kevin S. Firnstahl, CMC  
City Clerk