Discounted or Free Internet Service

The Federal Emergency Broadband Benefit (EBB) is a temporary program to help families and households struggling to afford internet service during the COVID-19 pandemic. If eligible, your household can receive:

- A $50 per month discount on wireless internet plans and a free phone
- OR a $50 per month discount on home internet service
- A one-time discount of up to $100 for a laptop, tablet, or desktop computer purchased through a participating provider. A small fee will be required.

Participating internet service providers will apply this discount directly to your service plan. Whether you currently have an internet provider or not, your household may be eligible if someone in the household:

- Receives SNAP, Medicaid, or other government benefits, OR
- Receives free or reduced-price lunch and breakfast at school, OR
- Meets the income guidelines

Find, compare, and enroll in EBB monthly internet discounts at ebb.cityofdubuque.org. If you do not currently have internet service, free internet access and computers are available at the Carnegie-Stout Public Library and can be used to apply for this benefit.

Assistance for Residents Impacted by COVID-19

Homelessness & Eviction Assistance
If you are currently experiencing homelessness or housing instability, please call the Homeless Hotline at 1-833-587-8322 to speak to a coordinator who may be able to help. If you are facing eviction, and cannot afford an attorney, contact Iowa Legal Aid at 1-800-532-1275 or visit www.iowalegalaid.org.

Mortgage, Rent, and/or Utility Bill Assistance
The agencies listed below may be able to provide financial assistance to those struggling to pay their mortgage, rent, and/or utility bills:

- Iowa Mortgage, Rent, and Utility Assistance Programs: www.iowahousingrecovery.com or 515-348-8813
- HACAP (formerly Operation New View): www.hacap.org or 563-556-5130
- Community Solutions of Eastern Iowa: www.eicsr.org or 1-833-587-8322

For a full list of recovery and support programs, visit www.cityofdubuque.org/COVID19support.

Please get vaccinated

Everyone 12 years of age and older is eligible to get a FREE COVID-19 vaccination. Walk-in vaccinations are available from the Dubuque Visiting Nurses Association at 660 Iowa St. and at most local pharmacies. To find locations, call 563-690-6253 or visit www.dubuquecounty.org/sleevesup.

Vaccination Opportunities:

Testing Options:
The Iowa Department of Public Health (IDPH) is now providing at-home COVID-19 test kits which are available free of charge to all Iowans. Additionally, rapid tests and free in-person tests are offered locally. To find locations, call 563-556-6200 or visit www.cityofdubuque.org/COVID19.
City Manager Mike Van Milligen has appointed Anderson Sainci as the director of the City’s new Office of Shared Prosperity and Neighborhood Support.

“The implementation of the Equitable Poverty Prevention and Reduction Plan, a City Council priority, is critical to the future success of our community and Anderson Sainci has the skills and abilities to work with community partners to successfully implement that plan,” said Van Milligen.

The Office of Shared Prosperity and Neighborhood Support is being developed to manage, coordinate, and implement the Dubuque Community Equitable Poverty Reduction and Prevention Plan program and collaborate with neighborhood associations in the performance of professional and technical community and neighborhood development work.

As the office’s director, Sainci will plan, direct, and coordinate all the activities of the Office of Shared Prosperity; oversee the program’s budget and policies regarding participant involvement, program requirements, and benefits; direct and guide others involved in program implementation; and perform other duties as assigned.

Sainci has served as the City’s resource management coordinator and supervisor in the public works department since January of 2015. Sainci has been a member of the Dubuque Community School Board since 2017 and was appointed by Governor Kim Reynolds to the Iowa Commission on Volunteer Service. He has served on the board of directors for Every Child/Every Promise, Dubuque Black Men Coalition, Dubuque Dream Center, St. Mark Youth Enrichment, Radius Church, Steeple Square, and the Iowa Recycling Association. Additional volunteer activities include facilitating Dubuque’s annual Back to School Bash to provide school supplies to students and the My Brother’s Keeper and the Road to Success for Teens initiatives. Sainci holds a master’s degree in communications and bachelor’s degree in business administration, both from the University of Dubuque.
“Nothing in life is to be feared, it is only to be understood. Now is the time to understand more, so that we may fear less.”

~Marie Curie

As summer ends and fall approaches, families are preparing for school, college students will soon leave home for campuses, and we all look forward to fall activities and traditions. Unfortunately, a dark cloud of uncertainty and concern is hanging over us.

Driven by the fast-spreading Delta variant, searching out the unvaccinated as it rages through states including Iowa, we now face the biggest risk to our people and the economic progress we were anticipating.

As I write this message, in early August a little more than half of the population of Dubuque County is fully vaccinated against COVID-19, our singular best option to putting this pandemic behind us. In late July, nearly 200 local health care providers representing 12 Dubuque County medical organizations issued a unified message endorsing the vaccine and urging residents to get vaccinated.

It is my sincere hope that unvaccinated residents, those who have no medical reason to not be vaccinated, will hear this message from the same local doctors that otherwise care for them, their families, and friends. As they said, we are in a situation where we can prevent severe disease, hospitalization, and death from COVID-19 by vaccination.

If you are not fully vaccinated against COVID-19, you should continue to mask and take other precautions until you are. And for those who are vaccinated, please pay close attention to the evolving science and recommendations regarding masking and breakthrough infections. Details on vaccination opportunities are available by calling 563-690-6253 or at www.cityofdubuque.org/sleevesup.

Miracle League of Dubuque Complex Dedication

I was honored to proclaim Aug. 10, 2021, as “Miracle League of Dubuque Day” to coincide with and celebrate the official dedication of the Miracle League of Dubuque Complex. This amazing new facility, located at Veterans Memorial Park, provides a beautiful space for all community members to play alongside their peers, regardless of their abilities.

Nearly 1,700 children and youth in the Dubuque School District have been diagnosed with some type of disability and more than 4,000 children and youth with disabilities live in the surrounding area. The Miracle League of Dubuque Complex features a baseball field, and the all-inclusive playground gives these individuals the opportunity to experience the joy of being a part of a team and play along with their peers on playground equipment that is accessible to them.

On behalf of our entire community, I commend the residents, services clubs, organizations, and businesses whose efforts and generosity made this project possible. All the funds needed for the construction of this project were raised privately by the Miracle League of Dubuque. The City of Dubuque donated the land and is maintaining and operating the complex. City staff are working with Miracle League representatives on programming activities for the complex. This is a wonderful example of a private/public partnership that helps to make our community more inclusive and equitable.

Imagine Dubuque

I trust the example of the Miracle League Complex project will inspire even more residents to identify and pursue or support projects they believe will improve our community.

Imagine Dubuque is our City’s comprehensive plan. Over 6,000 of our residents provided input for the development of the plan, leading to 110 recommendations! The plan was adopted by the City Council in 2017.

Imagine Dubuque invites you to join with other “champions” and volunteers to facilitate progress. Individuals, families, groups, clubs, businesses, and organizations are encouraged to review the Imagine Dubuque categories (see below) to identify projects and initiatives that align with their needs/wants, values, and vision for Dubuque and then get involved!

Imagine Dubuque categories include: Robust Local Economy... Sustainable Environment...Social + Cultural Vibrancy... Livable Neighborhoods + Housing... Community Facilities... Transportation + Mobility, and Land Use.

To learn more about how you can support ideas that are important to you and your quality of life, visit www.imaginedubuque.com or call the City’s Planning Services Department at 563-589-4210. Thank you!

AmeriCorps Members

CHANGE the WORLD AND WE’re HIRING!

YOU CAN HELP STUDENTS WITH THEIR READING SKILLS AND SELF-CONFIDENCE!

- Part-time and full-time opportunities available
- Living stipend and education credit included

LEARN MORE + APPLY cityofdubuque.org/americorps
New Faces & Retirements

The City of Dubuque welcomes these new employees:

Emily Bartley - Library
Tyler Breitbach - Police
Richard Butler - Transit
Joseph Conley, Jr. - Police
Noah Johnson - Library
Benjamin Juran - Water
Paul Koch - Airport
Adam Langebecker - Airport
Shena Moon - Planning
Jill Noel - Transit
Kenneth Palm - Transit
Alexandra Pilarinos - Police
James Roach-Willman - Transit
Karen Smith - Parking
Stephen Struck - Library
Broderick Uthe - Public Works
Dennis Viertel - Parking
Credence Wernke - Library
Tyreshia Williams - Transit

The City of Dubuque congratulates these recent retirees:

Dan Decker - Public Works
Steve Eastvedt - Police
Guy Hemenway - Planning
Susan Henricks - Library
Jason Link - Fire
Linda Locher - Public Works
Ronald Reinert - Fire
Jolene Rettenberger - Leisure Services
Cate Richter - Housing
Stan Ryan - Police
Karen Smith - Police
Jim Vosberg - Information Services

The City of Dubuque welcomes these new commission members:

Arts & Cultural Affairs Advisory Commission
Noelle Chesney
Thomas Robbins

Historic Preservation Commission
Alec Gustafson
John Link

Community Development Advisory Commission
Danita Grant

Housing Appeals and Mediation Board
Lynn Sutton

Recreational Fires Policy

Recreational fires and portable outdoor fireplaces are great fun, and acceptable within Dubuque city limits, as long as some basic rules are followed.

- Always be a good neighbor and be aware of wind direction.

- Recreational fires should not be conducted within 25 feet of a structure or combustible material and portable fireplaces within 15 feet.

- Fires should be constantly attended until fully extinguished.

- Fuel used must be strictly limited to charcoal products or naturally growing form wood that is dried, split or sawn to lengths no greater than 4 feet. No processed woods such as 2x4s, plywood, building materials, etc., may be burned.

- Burning of papers, garden waste, rubbish, refuse, grass, leaves, or brush is prohibited.

- Outdoor conditions should be such that smoke and gases are allowed to rise up and away. If smoke and gases become a public nuisance, as determined by the Dubuque Fire Department, the fire must be extinguished.

- Failure to comply with the above regulations may result in a fine.

All complaints should be directed to the Dubuque Fire Department through non-emergency dispatch at 563-589-4415. For more information, visit www.cityofdubuque.org/fire.

Sustainable Dubuque Grants: Apply by Sept. 15

Put your idea into action with a Sustainable Dubuque Grant! Community project grants of up to $2,500 are available to organizations, businesses, and passionate residents. Projects must incorporate Sustainable Dubuque principles and include an element of community engagement and/or education. Grant applications are reviewed and awarded twice each year. Apply by Sept. 15. Learn more and apply online at www.cityofdubuque.org/sustainability or call 563-690-6038.