

Compliance with the Iowa Accessibility Code will be required for all new construction of commercial and multi-family residential buildings and parking lots before issuance of certificates of occupancy, inspection, and or business licenses. Compliance will also be required whenever such building is altered as prescribed by the Iowa Accessibility Code, or when a parking lot is expanded, repaved, seal coated, or otherwise modified. Existing commercial facilities must come into compliance with the ADA within three years, if they are public accommodations, whether altered or unaltered.

A three-tiered phased approach to ADA compliance will be enforced in a "readily achievable" manner. Non-compliant facilities are required to address the most fundamental obstacles to accessibility within the first year after notification of non-compliance. A second level of accessibility must be addressed by the second year, and three years after notification of non-compliance, full accessibility will be required.



## good access IS good business

Accessible parking zones must be properly identified:



The incorrect way (above).  
Parking signs are too low for visibility.



The correct way (above). This is an example of maximum accessibility with curb-cut access, posted signs at sufficient height, and stenciled icons (not required) for each space.

The City of Dubuque wishes to assist owners of commercial and residential rental properties in obtaining compliance with the law. Help is available from:

**Building Services Department**  
City of Dubuque  
50 W. 13th Street  
Dubuque IA 52001  
563.589.4150

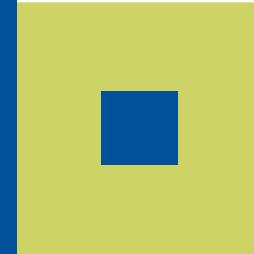
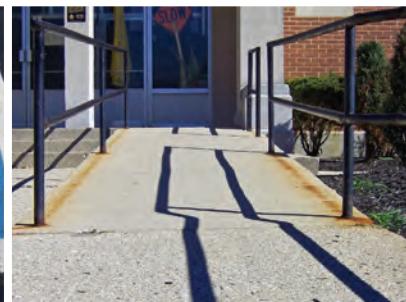
**Human Rights Department**  
City of Dubuque  
1300 Main Street  
Dubuque IA 5001  
563.589.4190

**ProudlyAccessibleDubuque.com**



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# Is Your Business Accessible?



**CITY  
of  
DUBUQUE**



**good access IS good business**

## good access IS good business

Turning away or discouraging customers with inaccessible

properties is not good business, and it may also be illegal.

The IRS provides tax credits to small businesses for removal of barriers to accessibility under Section 44 of the IRS Code.

The City of Dubuque wishes to assist owners of commercial and residential rental properties in obtaining compliance with the law.

The Americans with Disabilities Act became law July 26, 1990. The Act (ADA) is designed to provide a clear and comprehensive national mandate to end discrimination against individuals with disabilities. It provides clear and consistent enforceable standards and ensures that the federal government plays a central role in enforcing these standards. The Iowa Accessibility Code provides accessibility standards for the state of Iowa for facilities used by the public. Accessibility is, therefore, prescribed by both state and federal law.



# THE CITY OF DUBUQUE

*Masterpiece on the Mississippi*



The Role of the City of Dubuque is to ensure that all facilities used by the public are fully accessible to persons with disabilities. This includes all parking lots, retail and wholesale stores open to the public, restaurants, cafes, taverns, gas stations, public buildings, lodging, schools, parks, and entertainment venues. To this end, the City has adopted, by Ordinance, the Iowa Accessibility Code, and shall employ a "Site Inspection Checklist" when making inspections by the Building Services Department. Copies of the City's Accessibility Ordinance are available at the Building Services Department and the Human Rights Department.

Further information available  
from our partners at  
[ProudlyAccessibleDubuque.com](http://ProudlyAccessibleDubuque.com)

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### **FIRST TIER:**

Compliance REQUIRED the FIRSTYEAR

- Accessible reserved parking spaces with proper markings, signs, etc.
- Curb cuts with clear accessible path from parking to front entrance of business or building
- Front entrances must be barrier free with the proper width and easily opened

### **SECOND TIER:**

Compliance REQUIRED the SECONDYEAR

- All drinking fountains, telephones, and counters must be lowered to accommodate persons using wheelchairs
- Aisles and shelving must be configured to promote accessibility
- Accessible restrooms available to the public

### **THIRD TIER:**

Compliance REQUIRED the THIRDYEAR

- Elevators and chair lifts must be installed where necessary
- Accessible restrooms regardless of the availability to the public