Mobile phones can be used to pay for parking at all of the City of Dubuque’s parking meters. Informational decals are located on each meter with basic instructions on how to utilize the service called PassportParking.

Benefits of PassportParking include:
- Provides an alternate form of payment in addition to coins
- Avoid standing in harsh weather conditions to put coins in a meter
- Extend your parking duration through a simple call, or through the PassportParking Mobile app
- Receive text message and in-app reminders 3 minutes before your parking session expires
- View or print your parking receipts online

To use the PassportParking system, register for free from your mobile phone by either downloading the mobile app at www.ppprk.com/park or calling the number located on the decal (608-678-3848). The phone number is displayed on stickers throughout the city on each parking meter. Once registered, you can use the mobile app, the internet, or a phone call to 608-678-3848 to pay for parking.

Registering with PassportParking Mobile Pay is free of charge. Usual parking rates still apply, along with a $0.25 convenience fee charged to your credit or debit card for each transaction. Your card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

All transactions can be viewed by logging into your PassportParking Mobile Pay account. You also have the option of receiving receipts by e-mail or simply printing directly from your account.

Dubuque’s odd/even snow route parking policy applies to almost 34 miles of the city’s most heavily traveled streets. The policy was implemented to prevent parked cars from keeping City crews from plowing from “curb to curb,” thus improving driving conditions and providing better on-street parking.

After snowfalls of three or more inches, when declared, the program requires “odd/even” parking along the designated snow routes. When in effect, parking is prohibited on the “even numbered” side of the streets on the even days of the month, and on the “odd numbered” side of the streets on the odd days of the month. The parking restrictions are in effect from noon to 5:00 p.m. OR 1:00 a.m. to 6:00 a.m., depending upon the street.

Enforcement of the snow route parking policy is announced at least six hours in advance through area news media, including CityChannel (cable channel 8 or digital 117.2) and the City of Dubuque website. Residents can also subscribe to receive an email and/or text at www.cityofdubuque.org/notifyme.

Parking restrictions are enforced during the entire posted and declared time period, with no allowance for parking prior to the end of the posted time period or after the snow plow passes. Vehicles violating the restrictions will be ticketed and fined $30.

For additional information, visit www.cityofdubuque.org/snowroute or call 563-589-4250.
The City of Dubuque began an initiative in 2007 to enhance its city-wide enforcement of parking ordinances. A staff position was assigned to the City's Parking Division to enforce parking ordinances outside Dubuque’s downtown metered parking district. This position also assists with enforcement of the City's odd/even snow route parking policy when it is activated.

However, parking complaints should still be directed to the Dubuque Police Department at 563-589-4415.

Some of the main parking ordinances enforced community-wide include:
- parking on the wrong side of a street (enforcement will focus on more heavily traveled streets, however, it will not be limited to those streets),
- parking on a sidewalk,
- residential parking districts,
- parking in front of a public or private driveway,
- parking within five feet of a fire hydrant,
- fire lane violations,
- parking within 10 feet of a stop sign or traffic light, and
- public safety parking violations.

Fines from these violations range from $15 to $50.

Enforcement efforts also focus on city-wide disabled parking compliance on both public and private properties. Violations of the disabled parking ordinance carry a fine of $200.

Most City of Dubuque parking violations carry an initial fine of $15 and increase to $20 if not paid within 30 calendar days. Exceptions include: expired parking meter ($10 initial fine, $15 if not paid within 30 days), fire lane/fire hydrant violations ($50), disabled parking violations ($200), and violations of the City's snow route restricted parking policy ($30 initial fine, $35 if not paid within 30 days). The City now accepts VISA, Mastercard, and Discover.

A complete description of the City's parking ordinances, title 9 chapter 14 of the Dubuque City Code, is available on the City of Dubuque website at www.cityofdubuque.org.

For more information, contact:

**City of Dubuque Parking Division**

950 Elm Street
Dubuque, Iowa 52001

563-589-4266
parking@cityofdubuque.org

www.cityofdubuque.org/parking

Vehicles with three unpaid parking fines older than 30 days from the date issued will be towed and impounded until all fines are paid in full. The ordinance also allows for impoundment of vehicles with five or more tickets older than seven days from the date of issuance. In addition, owners of towed vehicles are responsible for a $20 administrative fee, all towing costs, which vary but are approximately $50, and any storage fees due to the towing company, if applicable.

In summary, vehicles with five delinquent (older than seven days) parking tickets less than 30 days old OR three or more unpaid parking tickets older than 30 days may be impounded. Partial payments will not be accepted for unpaid fines once the vehicle is on the tow list.

Vehicle owners may pay their fines at City Hall at 50 W. 13th Street, the Parking Division Office located at 950 Elm Street, or online at www.cityofdubuque.org. VISA, Mastercard, and Discover credit cards are accepted. For information, please contact the Parking Ticket cashier on the first floor of City Hall or call (563)589-4148.

Unpaid parking fine payments may also be mailed to: Finance Department – Parking Tickets, 50 W. 13th Street, Dubuque, Iowa 52001. Payment must indicate the license plate number of the vehicle(s).