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Numbers

of residents who provided input: 60

of comments received: 133

of comments with enough detail for possible action: 53 (40% of overall comments)

- **Note:** Once staff accounted for duplication of comments and removed comments like “no problems”, “all is ok”, “ok” and comments which did not have enough detail, like “more lighting” or “some ramps are...” or “not enough van spots...”, to pinpoint a location for immediate action the number of comments which needed staff responses ended up being 53.

Of the 53 comments with enough detail for possible action:

- 25 did not receive action recommendations for city manager and council to consider
- 28 did receive action recommendations for city manager and council to consider

Note: The council will see all 133 comments including the 25 comments for which staff do not have action recommendations.

Comments which did receive action recommendations for council to consider:

| Comment | Action to be taken in FY2016 | Action to be taken in FY2017 |
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| "Facility" related comments | | |
| 1. Pools need improvement-family restrooms | <p>Leisure Services has proposed CIP improvement projects for family restrooms at both pools since 2011 but have not been funded. This project request is in the current CIP request for FY17-21.</p> | |
| 2. Rest rooms are very hard to find in most of our parks. Better signage would be beneficial | <p>During the winter 2015-16 parks staff will explore parks with bathrooms to determine additional signage that might be necessary. Consultation will be done with the Planning Dept on signage. After costs are determined, a plan will be developed for funding requests with ones that can be completed in FY16 being completed then.</p> <p>Funding requests will be done in Oct of 2016 for the FY 18 budget request.</p> | |
| 3. at the city park bathrooms wheel chair people can't reach sink faucets. | <p>During the visits of parks staff will review all park restrooms with Gary Blosch to determine required improvements. After costs are determined, a plan will be developed for funding requests with ones that can be completed in FY16 being completed then.</p> <p>Funding requests will be done in Oct of 2016 for the FY 18 budget request.</p> | |

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| 4. Not enough directive signs in the city annex | Gary Blosch will assess the need now and request funding for FY2017. | |
| 5. Eagle Point Park b) Access to pond needed c) Lots of steps but no ramps | <p>b) LS staff will reach out to the city engineering dept to put on their list of projects in FY 16-17.</p> <p>b) & c) Funding requests for a consultant will be done in Oct of 2016 for the FY 18 budget request.</p> <p>Note for b): <i>There is no hard surface that provides access to the pond, thus an accessible route. This would require an engineer's review, preliminary plan and cost estimate to be able to appropriately budget for this project. A consultant with experience in accessibility and historic preservation would need to be hired to access all areas of Eagle Point Park as there are steps in many places. They would assess accessibility issues and recommended solutions. This would allow the opportunity to then hire an engineer to develop cost estimates and subsequently begin budgeting for capital improvements.</i></p> | |
| 5. Make bathrooms in parks accessible with push buttons or door weight or other way | Funding requests to hire a consultant will be done in Oct of 2016 for the FY 18 budget request. | |
| 6. More paved paths at Eagle Point | Funding requests will be done in Oct of 2016 for the FY 18 budget request. | |

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| 7. Need access to water at Miller RV and paved path for fishing | Funding requests to hire a consultant will be done in Oct of 2016 for the FY 18 budget request. | |
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| Comment | Action to be taken in FY2016 | Action to be taken in FY2017 | Action to be taken in FY2018 |
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| "Transportation" related comments | | | |
| 1. Lighting is needed in: a) parts of Asbury Road b/w Hillcrest and Carter can be dark b) the lighting is terrible on the walk against the river by the area downtown. f) the lighting seems dim by Washington park (my neighborhood) | a) Alliant Energy will place lighting in this area this fiscal year. b) Will retrofit lighting to new 100 watt LED fixtures f) Will retrofit lighting to new 100 watt LED fixtures. | | |
| 2. Curb ramp attention: a) Many of the curb ramps are uneven with the curb at the base in the Lower Main Street area where there are several residents that require the use of wheelchairs for daily living. The uneven terrain is very hard on their bodies. c) ramp on the SE corner of Grant and Hillcrest is not level to the street. d) no curb ramp on the west side of main in the 600 block - I have to | a) Will placed on an inspection schedule. c) Design d) Design | a) Design c) Construction d) Construction/installation of ramps | a) construction |

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| go to 5 th St or Town Clock to cross the street | | | |
| 3. Sidewalks needing attention: a) Several places with uneven and no sidewalk on Rockdale b) Walks on the west side of Locust Street approximately from US Cellular to the Knights of Columbus hall could be inspected for being uneven. | a) Inspect existing walk on Rockdale. b) Inspection of Locust from 4 th to 8 th Note on a): <i>Citizens looking for improvements on Rockdale Road would need to petition their council representative to discuss the Rockdale Road Improvements.</i> | a) Inspect existing walk on Rockdale. With potential corrections as required. b) Inspection of Locust from 4 th to 8 th with corrections as required. Note on a): <i>Citizens looking for improvements on Rockdale Road would need to petition their council representative to discuss the Rockdale Road Improvements.</i> | a) Potential corrections as required. b) corrections as required. Note on a): <i>Citizens looking for improvements on Rockdale Road would need to petition their council representative to discuss the Rockdale Road Improvements.</i> |
| 4. Parking needing attention: c) Most parking at Flora park is only in the lower area. Of the 3 pavilions only one has parking near it | c) During the inspection of parks listed in other areas of this report, staff will look at parking related to pavilions and their usage to determine if there is a need for additional handicap parking nearer to pavilions. Funding request would be done for FY 2018 operating or FY 2022 for capital. | | |
| 5. Bus stop specific: a) not any bus stops nearby home (Nikola has address) b) more locations in Keywest area | Jule staff will be conducting a survey in FY16 for information on specific routes and travel times | | |

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| c) No stop at library d) More stops near mall | where people want to see more service and plan to request funding for service based on those responses for FY17 and/or FY18. | |
| 6. Jule hour specific: a) It would be nice to go to appointments around appointment time rather than 30 minutes to an hour early- better scheduling for Jule. b) It would be nice if the Jule was more timely. I sometimes wait hours to and from a 30 minute appointment. Maybe more buses. | Jule staff will be conducting a survey in FY16 for information on specific routes and travel times where people want to see more service and plan to request funding for service based on those responses for FY17 and/or FY18. | |
| 7. Hard surface specific: a) The parks that have handicapped tables do not have flat areas near the table for a wheelchair. b) And also its hard to get to some of the pavilions that are surrounded by just grass. | a) Over winter staff will assess the potential need to permanently secure the tables in one location. A plan will be developed for additional handicap accessible picnic pads. b) Over the winter park staff will inventory all rental pavilions and to determine accessible paths needed. | a) and b) Funding request will be done for FY 2018 operating or FY 2022 for capital. |
| 8. need to have more handicap bathrooms at the parks that are close to the pavilions. | Funding requests to hire a consultant will be done in Oct of 2016 for the FY 18 budget | |

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| | request. | |
| 9. They spray dangerous pesticides I'm the public spaces and I have a chemical sensitivity and get sick. The parks are not inclusive for the ill. | Meetings with citizen group related to this issue will begin in late November 2015. | |

Comments which did not receive action recommendations for council to consider:

| Comment | No action |
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| “Facility” related comments | |
| 1. Doors 32 inches is just not big enough (still need to be wider to accommodate larger wheelchairs or scooters) | <ul style="list-style-type: none"> The ADA only mandates 32" minimum clear opening width. The access board has not given any indication that the 32" dimension will change. |
| 2. It would be nice if Flora/Sutton pool had lift | <ul style="list-style-type: none"> Both pools have lifts available. |
| 3. Make more accessible to dogs | <ul style="list-style-type: none"> If this is regarding dogs on buses, trained service animals are allowed to accompany their owner. Other animals are not allowed unless transported in a closed carrier. This is industry standard for safety of passengers and to avoid unnecessary distraction for the driver. If the issue is dogs in city facilities, service dogs are allowed. The City Council discussed the issue of pets in parks twice recently. The City Council would have to approve any changes. Requests for any future changes to policy would need to be addressed by the City council. |
| 4. Eagle Point Park a) More restroom | <ul style="list-style-type: none"> a) Based on the feedback of #5 above it would seem that more signage is really important. There currently is restrooms in each area where heavy usage occurs in the Park. Staff believes that concentrating on signage at this time is the plan we should follow versus more restrooms. |
| 5. 5 Flags accessible seating not near regular seats and when others are standing around can't see | <p>According to SMG staff, for floor seating they try to place accessible seating at the front corners of the floor seating (Section F1 and F5) as well as in row AA. The bleacher sections (east and west sides) have designated rows A & B which slid in to accommodate wheelchair seating. For seating in the elevated permanent seating areas, we are restricted to the 2nd floor walkways in front of Sections 1 & 7 due to the nature of the building construction. They try to establish the floor seating in areas where sightline impairments will not be an issue. However, for “some” concerts, standing is the norm; for example, it is common for patrons to stand during events like a rock/country concert or an MMA fight. Maintaining</p> |

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| | clear sightlines of wheelchair bound patrons becomes near impossible under those circumstances. |
| 6. Need accessible playgrounds with accessible swings, play equipment, paths | <p>The playground structures themselves are considered accessible as they have transfer points. This meets ADA requirements however does not meet the needs of all persons with disabilities. As playground structures as well as and the associated playground amenities are replaced paths from parking areas or sidewalks will be addressed as well as the accessibility improvements that can be made when purchasing and installing new equipment.</p> <p>Work is currently in process with a group that is working on a Miracle Field and playground.</p> |
| “Transportation” related comments | |
| 1. Lighting is needed in: c) Glenwood ct. Very dark at night d) Dodge St below Hill is so dark. Also highway 151/61 as it comes into Dubuque between Murphy Park and Arby's. At least put reflective markers if not lighting. e) Very low lighting on w 3rd street between bluff and hill g) Most areas with poor lighting is down town area but some back roads as well. Ex: carter Road and 32nd in general. | <p>c) City is not intending additional lighting as it meets the current amended standards. If resident/people want more lighting they are encouraged to take advantage of the City's front/rear yard lighting incentives or work with Alliant for private lighting.</p> <p>d) This is in the Iowa Department of Transportation Jurisdiction. The City could fill out an application for more lighting which would require the city to pay all associated costs. City council would need to approve this step. Lighting along the walkway will be looked at within the next five years.</p> <p>e) City is not intending additional lighting as it meets the current amended standards. If resident/people want more lighting they are encouraged to take advantage of the City's front/rear yard lighting incentives or work with Alliant for private lighting.</p> <p>g) These two street areas will be reviewed within 5 years and/or as directed by City Council.</p> |
| 2. Curb ramp attention: b) I see many people who use wheelchairs using the street instead of the sidewalks and curb cuts on Rhomberg and Iowa St. I am curious as to why the choose to travel in the street. There must be something wrong with the access to the | <p>b) Engineering staff encourage residents to contact the department if they believe sidewalks or ramps are in need of inspection and attention. One possible reason folks are using street rather than sidewalk. There is an annual Sidewalk Inspection Program which resolves these kinds of issues.</p> <p>e) The city has over 4500 access ramps at street and alley intersections. The walks and access ramps, approximately 5 miles each year, depending upon personnel and budget allowances, in the city are inspected with the annual Sidewalk Inspection Program. Any</p> |

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| <p>sidewalks.</p> <p>e) The newer curb ramps are great for my wheel chair but all the old ones have "too much slope to them" so as you can please upgrade them.</p> | <p>defects are identified, noted and scheduled for repairs. Complaints, referrals and information supplied by citizens regarding defective walks or ramps are followed up on and resolved. With no specific locations identified the city would continue with its annual inspection of walks and ramps, to bring both into compliance.</p> |
| <p>3. Parking needing attention:</p> <p>a) parking around town clock area during lunch is difficult</p> <p>b) When going to Iowa Works a person is supposed to be able to access IW via the top floor of the parking ramp but now the top floor is all assigned parking. It would be nice if there were more 10 hour meters, maybe along W. 5th Street.</p> <p>d) Parking is limited around the library. Sometimes have to drive around a bit to find a parking place. Other areas and parks have plenty of parking. I have my own vehicle and do drive but this would certainly be a barrier for others.</p> <p>e) Federal Building area is always congested. Removing parking spaces for the crosswalk that is never used</p> | <p>a) Busy time of day.</p> <p>b) The top floor has designated spots for IWD. Plus plenty of spaces avail on 1st floor. There are almost all 10 hour meters along Iowa and 5th Street in the area.</p> <p>d) Library parking. There are only so many spaces and that is it. Not an area that additional parking can be created.</p> <p>e) The crosswalk on Locust was placed due to usage and request from citizens - there was very little parking (maybe one) removed to accommodate that</p> <p>f) a) have to pay for annual cost; b) as affordable as possible; c) meters support the parking system</p> |

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| <p>is upsetting</p> <p>f) Cost related:</p> <ol style="list-style-type: none"> Paying for parking Parking. Needs to be more affordable. Downtown all meters, which is expensive | |
| <p>4. Sidewalks needing attention:</p> <p>c) We could use a sidewalk on Peru Road</p> | <p>c) In 2008 when Peru Road was reconstructed sidewalks were considered, however with the limited right of way, steep slopes adjacent to the roadway, council determined this would not be a safe place for sidewalk installation.</p> |
| <p>5. I would love to see a pedestrian bridge from Best Buy/Kennedy Mall to HyVee/Target area as well as ShopKo area.</p> | <p>Requires IDOT approval and CIP presented to City Council - citizens should petition council which would then get referred to city staff for review and report back to council. This would also most likely required ROW purchase.</p> |
| <p>6. city hall needs handicap ramps</p> | <p>City Hall access ramp is located on the Iowa Street side of the building. Signs are posted on Central Street side and on the 13th Street side of the building indicating access ramp located on Iowa Street.</p> |
| <p>7. 6th St in front of Ecumenical Tower is never plowed like it is in front of the post office (also 6 th street) I called last year and they made one swipe --- that was not enough . The alley behind Ecumenical Tower needs snow removal as many people go to Mc Donalds daily</p> | <p>Government buildings, including the Fed Building, do receive a higher priority during the winter months for plowing and removal.</p> <p>Alleys do not receive the same priority as streets. In fact, residential alleys don't get plowed or deiced at all during the winter months, much less enjoy snow removal. However, downtown alleys do receive some limited service, but rarely the same level as provided the streets themselves.</p> |
| <p>8. I wish buses were named as they were in the 60's so I knew which streets to which they are headed.</p> | <p>Staff noted this comment but as it was from one person no action will be taken to change the names.</p> |

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| 9. Lack of help from bus drivers | This comment pertains to a specific passenger who is unable to drive her motorized wheelchair. Bus drivers are instructed not to drive wheelchairs using the joystick. Passengers who are unable to drive their wheelchairs need to be accompanied by an attendant. The attendant rides at no charge. |
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