

# WINTER REMINDERS

## SNOW ROUTE Parking Policy



Dubuque's odd/even snow route parking policy affects almost 34 miles of the city's most heavily traveled streets. The policy was implemented to prevent parked cars from keeping City crews from plowing from "curb to curb."

The snow route parking policy allows crews to plow the streets more effectively, improve driving conditions, and provide better on-street parking.

After snowfalls of three or more inches and when the City's snow route policy is declared, the program requires "odd/even" parking along designated snow routes for two consecutive days. For the days the policy is in effect, parking is prohibited on the "even-numbered" side of the streets on the even-numbered date and on the "odd-numbered" side of the streets on the odd-numbered date. Parking restrictions are in effect from noon to 5:00 p.m. OR 1:00 a.m. to 6:00 a.m., depending on the street.

Enforcement of the snow route parking policy will be announced at least six hours in advance on CityChannel Dubuque (channels 8 and 117.2 on the Mediacom cable system), through email and/or text notifications to subscribers of the Odd/Even Snow Route Notify Me (subscribe at [www.cityofdubuque.org/notifyme](http://www.cityofdubuque.org/notifyme)), on the City of Dubuque website ([www.cityofdubuque.org](http://www.cityofdubuque.org)), on the City of Dubuque Facebook page and Twitter account, and through local media. Snow route parking restrictions are enforced during the entire posted time period with no allowance for parking prior to the end of the posted time period or after the snow plow passes. Vehicles violating the restrictions will be ticketed and fined \$30.

For additional information, contact the Public Works Department at (563)-589-4250 or [publicworks@cityofdubuque.org](mailto:publicworks@cityofdubuque.org), or visit [www.cityofdubuque.org/snowandicecontrol](http://www.cityofdubuque.org/snowandicecontrol).

## Real-Time Snow Route Progress

During a snow event, the City's Public Works Department provides real-time information regarding progress with snow plowing and ice control operations using an online snow route progress map. Progress can be followed during plowing operations at [www.cityofdubuque.org/snow](http://www.cityofdubuque.org/snow)



## YOU CAN HELP!



During a storm, the City's equipment operators work around the clock on alternating 12-hour shifts until all streets are plowed and safe for travel. Crews can do a better job when cars are not parked on the streets. If possible, the City asks that residents park their vehicles off the street during snow-plowing operations.

The City's snow-plowing equipment will leave a ridge of snow across your driveway. It is up to the property owner to remove the ridge left by the City's snow-plowing equipment.

When shoveling or snowblowing your driveway and sidewalk, please DO NOT shovel or blow snow into the street. Your cooperation reduces the time required to plow all streets, which in turn reduces overtime costs and your taxes. Blowing or shoveling snow into the streets is a violation of a City ordinance. Violators are subject to a civil penalty of up to \$750 and court costs. Additionally, they are liable for the road hazards they have created.

## Stay Informed!

### NOTIFY ME

Sign up to be notified (via email and/or text message) when the odd/even snow route policy is in effect, to receive timely City news, and more at [www.cityofdubuque.org/notifyme](http://www.cityofdubuque.org/notifyme).

### CODE RED

The City of Dubuque uses the "CodeRED" Emergency Notification System to notify residents who live on the City's odd/even snow routes when the policy is in effect. Add your phone number at [www.cityofdubuque.org/codered](http://www.cityofdubuque.org/codered).

# Sidewalk Snow Removal



According to the City of Dubuque Code of Ordinances Chapter 10-1-3, it is the responsibility of property owners to keep their sidewalks clear of snow and/or ice.

Snow and ice should be removed immediately after the snowfall ends and no longer than 48 hours after the end of the snow event. Property owners who fail to do so will be given one notice per season to clear and maintain the sidewalk in passable condition. If the snow and/or ice is not removed and the City deems it necessary to immediately be removed, the City will hire a contractor for the work and assess the abutting property owner for the cost of removal. Any further complaints on that property will be immediately forwarded on to the contractor for snow removal. At the end of the winter season, the contractor costs and an administrative fee per occurrence will be given to the County Treasurer to be collected in the same manner as taxes.

For more information regarding snow and/or ice removal on sidewalks, contact the Engineering Department at (563) 589-4270 or [engineer@cityofdubuque.org](mailto:engineer@cityofdubuque.org).

## TIPS

- Do not dispose of snow and ice in City of Dubuque right-of-way, such as streets or alleys.
- Snow from sidewalks should be piled in the front yard, or in the park lawn area between the sidewalk and curb of the abutting property.
- Property owners on corner lots are asked to keep access ramps open so all citizens are able to use the sidewalks.
- Refrain from burying fire hydrants and remove any existing snow blocking hydrants near your home or business.



## Holiday Curbside Collection

There are no refuse and recycling collections on Christmas Day or New Year's Day. Please call Public Works at (563) 589-4250 or visit [www.cityofdubuque.org/curbsidecollection](http://www.cityofdubuque.org/curbsidecollection) for alternate collection dates. Christmas trees, yard waste, and food scraps will be picked up during the first two full weeks in January on regular collection days. Please attach a City brush tag or yard waste sticker. For more information, contact Public Works at (563) 589-4250 or [publicworks@cityofdubuque.org](mailto:publicworks@cityofdubuque.org).

## WINTER SOLID WASTE SETOUT TIPS

- Use high-quality solid waste containers that are resistant to cracking in cold weather.
- Use lids to keep rain, snow, and ice out of solid waste containers.
- Crews will not empty frozen-up or overweight cans or containers.
- Use dark-colored garbage bags, not white ones, so collection crews can see your trash has been set out.
- When recycling cardboard (no larger than 40" by 48"), please flatten and bundle, or stuff into a medium-size cardboard box; or, place flat under your recycling bin.
- Foil-lined envelopes, greeting cards, giftwrap, Styrofoam, and plastic bags are not recyclable. Set them out with trash.
- For best visibility and access to collection crews, place containers, bags, bins, and bundles:
  - at the corner of your driveway,
  - in a shoveled-out street-side windrow notch, but
  - not on the sidewalk or behind a snow pile or windrow.
- Please remove empty containers from windrows and sidewalks as soon as possible to aid walkers and snow plow crews.

## PREVENT WATER METERS FROM FREEZING

The City of Dubuque Water Department reminds you to make sure that the plumbing and water meter in your home or business are properly protected from freezing. Verify that your basement/utility room windows are tightly sealed from summer use and that there is proper heating provided to these areas. If you use heat tapes, make sure they are

properly installed and are working safely. If your water meter freezes, you are responsible for the cost of repairs or replacement for a damaged water meter. Please take the time now, before winter arrives, to ensure that the plumbing and water meter in your home or business is properly protected.