

Winter Solid Waste Setout Tips



- Use high-quality solid waste containers that are resistant to cracking in cold weather.
- Use lids to keep rain, snow, and ice out of solid waste containers. Crews will not empty frozen-up or overweight cans or containers.
- Use dark-colored garbage bags, not white ones, so collection crews can see your trash has been set out.
- When recycling cardboard (no larger than 40" by 48"), please flatten and bundle, or stuff into a medium-size cardboard box; or, place flat under your recycling bin.
- Foil-lined envelopes, greeting cards, gift-wrap, Styrofoam, and plastic bags are not recyclable. Set them out with trash.
- Place bins, bundles, items, containers, and bags:
 - at the corner of your driveway,
 - in a shoveled out street-side windrow notch, but
 - not on the sidewalk, behind a snow pile, or windrow for best visibility and access to collection crews.
- Please remove empty containers from windrows and sidewalks as soon as possible to aid walkers and snow plow crews.

Holiday Trash Collection



There are no refuse and recycling collections on Christmas Day or New Year's Day. Rescheduled collection dates for these routes are available on the City website at

www.cityofdubuque.org/curbsidecollection or by calling (563)589-4250, and are also announced through other City communications and local media.

Christmas trees and yard waste are picked up during the first two full weeks in January on regular collection days. Please attach a City brush tag or yard waste sticker.

For more information, contact Public Works at (563)589-4250 or publicworks@cityofdubuque.org.

You Can Help

During a storm, the City's equipment operators work around the clock on alternating 12-hour shifts until all streets are plowed and safe for travel. Crews can do a better job when cars are not parked on the streets. If possible, the City asks that residents park their vehicles off the street during snow plowing operations.

The City's snow-plowing equipment will leave a ridge of snow across your driveway. It is up to the property owner to remove the ridge left by the City's snow-plowing equipment.

When shoveling or snowblowing your driveway and sidewalk, please DO NOT shovel or blow snow into the street. Your cooperation reduces the time required to plow all streets, which in turn reduces overtime costs and your taxes. Blowing or shoveling snow into the streets is a violation of a City ordinance. Violators are subject to a civil penalty of up to \$750 and court costs. Additionally, they are liable for the road hazards they have created.



Snow Info





SnowRoute ParkingPolicy



Dubuque’s snow route parking policy affects almost 34 miles of the city’s most heavily traveled streets. The policy was implemented to prevent parked cars from keeping City crews from plowing from “curb to curb.”

The snow route parking policy allows crews to plow the streets more

effectively, improve driving conditions, and provide better on-street parking.

After snowfalls of three or more inches and when the City’s snow route policy is declared, the program requires “odd/even” parking along designated snow routes for two consecutive days. For the days the policy is in effect, parking is prohibited on the “even-numbered” side of the streets on the even-numbered date and on the “odd-numbered” side of the streets on the odd-numbered date. Parking restrictions are in effect from noon to 5:00 p.m. OR 1:00 a.m. to 6:00 a.m., depending on the street.

Enforcement of the snow route parking policy will be announced at least six hours in advance through area news media, including CityChannel Dubuque and the City of Dubuque website. Snow route parking restrictions are enforced during the entire posted time period with no allowance for parking prior to the end of the posted time period or after the snow plow passes. Vehicles violating the restrictions will be ticketed and fined \$30.

For additional information or a listing of city streets designated as snow routes, contact the Public Works Department at (563)589-4250 or publicworks@cityofdubuque.org, or visit www.cityofdubuque.org/snowandicecontrol.



StreetPlowingProgress

During a snow event, the City’s Public Works Department provides real-time GPS information to the public regarding progress with snow plowing and ice control operations using a snow route progress map.

The progress map is provided during plowing operations at www.cityofdubuque.org/snow.

NotifyMe & CodeRED

Sign up to be notified (via email and/or text message) when the odd/even snow route policy is in effect, to receive timely City news, and more at www.cityofdubuque.org/notifyme.

The City of Dubuque uses the “CodeRED” Emergency Notification System, a high-speed telephone communication service for emergency notifications and other important messages. The system is also used to notify residents who live on the City’s odd/even snow routes when the policy is in effect.

To add a phone number to the CodeRED database, visit www.cityofdubuque.org/codered.

SidewalkSnowRemoval



According to the City of Dubuque Code of Ordinances Article IV Sec. 41-86, it is the responsibility of property owners to keep their sidewalks clear of snow and/or ice.



Snow and ice should be removed immediately after the snow fall ends and no longer than 48 hours after the end of the snow event. Offending property owners will be given one notice per season to clear and maintain the sidewalk in passable condition. If the snow and/or ice is not removed and the City deems it necessary to immediately be removed, the City will contract for the work and assess the abutting property owner for the cost of removal. Any further complaints on that property will be immediately forwarded on to the contractor for snow removal. At the end of the winter season, the contractor costs and an administrative fee per occurrence will be given to the County Treasurer to be collected in the same manner as taxes.

For more information regarding snow and/or ice removal on sidewalks, contact the Engineering Department at (563)589-4270 or engineer@cityofdubuque.org.

Tips

- Do not dispose of snow and ice in City of Dubuque right-of-way, such as streets or alleys.
- Snow from sidewalks should be piled in the front yard, or in the park lawn area between the sidewalk and curb of the abutting property.
- Property owners on corner lots are asked to keep access ramps open so all citizens are able to use the sidewalks.
- Refrain from burying fire hydrants and remove any existing snow blocking hydrants near your home or business.