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DUBUQUE COUNTY EMERGENCY MANAGEMENT TO TEST THE CODE RED EMERGENCY NOTIFICATION SYSTEM

Dubuque County and the City of Dubuque will utilize the CodeRED Emergency Notification System to call all county residents and businesses during the week of August 13-17, 2018, to update/test the emergency notification database..

The CodeRED Emergency Notification System is an emergency notification service that allows local emergency officials to notify residents and businesses by telephone, cell phone, text message, email, social media, and the CodeRED mobile alert app of emergency situations and time-sensitive news. CodeRED can be used to notify residents and stakeholders of important issues, including: evacuation notices, natural disaster responses, boil water advisories, public health crises, missing persons, bomb threats, and other incidents where rapid and accurate notification is essential. The automated test calls will be made during regular business hours and will continue until the entire database is called. The number that will show up on your caller ID will be 866-419-5000. This test will give Emergency Management personnel the chance to operate the system as if there has been a community-wide disaster while simultaneously updating and verifying the database. Calls will be based on geographic areas, so there is a chance that some residents may receive duplicate calls.

No further action will be required of residents and business who receive the call; however, they may visit the Dubuque County website to add additional contact numbers, especially cell phone numbers, to their CodeRED profile.

Tom Berger, the Dubuque County Emergency Management Coordinator, suggests, "Individuals and businesses should take the time to visit the county website and add contact information to include cellular phones and other non-traditional phones, as well as register for email and/or text notification."

Berger urges citizens to visit the Dubuque County website at www.dubuquecounty.org and follow the CodeRED link on the bottom of the home page. Those without Internet access should have a family member or neighbor assist them in entering the information. Free, public internet access is also available at local libraries.

More information about the CodeRED system is on the website. Questions may be directed to the Dubuque County Emergency Management Agency at 563-589-4170.

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