MEMBER ASSISTANCE PROGRAM
Financial worries, aging parents, job stress, health issues - Everyone faces challenges from time to time, with your MAP you don't have to face these things alone.

This includes solutions such as:

ANYTIME, ANYWHERE
Reducing barriers to access through technology
INCLUDES: 24/7/365 Telephone Support, Mobile App with chat functionality, Video Counseling and Web Portal

MENTAL HEALTH COUNSELING
When overwhelmed with personal, work or life stressors, mental health counseling can be a lifesaver. Our licensed master's level counselors support you and your household members through difficult times providing confidential assistance 24/7.
WE HELP WITH: Family Conflict, Couples/Relationships, Substance Abuse, Anxiety, Depression

WORK/LIFE RESOURCES
Navigating the practical challenges of life, while handling the demands of your job can be stressful. Work/Life resources and referral services are designed to provide knowledgeable consultation and customized guidance to assist with gaining resolution to everyday hurdles.
RESOURCES INCLUDE: Adoption, Elder/Adult Care, Parenting, Child Care, Special Needs Support, Wellness

LIFE COACHING
We help members and their household members meet their personal and professional goals. A life coach works actively to help individuals assess their current situation then develop goals and action steps to meet their stated expectations. A coach is accountability partner and helps individuals overcome obstacles to achieve their goals.
WE HELP WITH: Life Transitions, Creating Better Work/Life Balance, Setting Goals, Improving relationships

LEGAL/FINANCIAL RESOURCES
Legal and Financial resources and referrals are available to connect members with experienced, vetted professionals in their topical area of legal and financial needs.
RESOURCES INCLUDE: Divorce/Custody, Bankruptcy, Budgeting, Estate Planning/Wills, Personal Injury/Malpractice, Major Life Event Planning

MEDICAL ADVOCACY
Medical Advocacy is a new approach to maneuvering through the healthcare system. It offers strategies to promote member health, productivity, and well-being by serving patient populations throughout the entire lifespan and by addressing health problems in every category of disease classification and in all disease stages.
WE HELP WITH: Insurance Navigation, Doctor Referrals, Specialist Referrals, Care Transition, Discharge Planning, Adult Care Coach

PERSONAL ASSISTANT
Our Personal Assistant helps individuals with their “to do” list. It can be difficult to find extra time in the day to manage everyday tasks. We help lighten the load through researching the best options to benefit you and your loved ones.
SERVICES INCLUDE: Entertainment & Dining, Travel & Tourism, Household Errands, Service Professionals

PRIVATE, CONFIDENTIAL & FREE
FOR YOU AND YOUR HOUSEHOLD MEMBERS
Your participation with your MAP is voluntary and strictly confidential. We do not report back to your employer about the things you discuss in private counseling conversations.
HOW YOUR MEMBER ASSISTANCE PROGRAM WORKS

Get access to thousands of up-to-date, topic-related articles, videos, and worksheets related to Financial & Legal, Family & Education, Health & Wellness, Career & Military, Everyday Living and much more.

WHAT HAPPENS WHEN I CALL MY MAP?

A MAP specialist will ask you a few questions to help you identify the best resource to assist you with your personal situation. If you need financial or legal services, you will be referred to an expert in the appropriate field. If you want to see a counselor, we will match you with a counselor or therapist who is experienced in helping people with problems similar to yours.

WHO WILL PROVIDE SERVICES TO ME?

AllOne Health maintains a large and diverse network of licensed and certified professionals, including lawyers, mediators, psychologists, marriage/family therapists and substance abuse professionals. No matter what concern you are facing, AllOne Health has a full range of professionals available to meet your needs.

DO I HAVE TO PAY FOR THIS SERVICE?

No, your employer provides no-cost counseling for you and your household members.

ON DEMAND CONNECTIVITY:

Website: allonehealth.com
Toll-Free: 1.800.451.1834