YOUR GUIDE TO
PROPER CART PLACEMENT
ON COLLECTION DAY

The City of Dubuque is moving to an automated curbside collection process and providing City-issued tipper carts to all customers to improve the safety and efficiency of trash collection.

Now that you have received your new trash cart, please follow these important set-out instructions:

- Place cart at curb or alley line by 6 a.m. on collection day.
- Arrows on lid should point toward the street/alley.
- Place cart 2 feet away from containers and objects like parked cars, poles, trees, and mailboxes.
- Do not overfill cart. (If your cart is filled to capacity, place a green extra trash sticker on the extra bag(s) and place next to the cart.)
- When snow is present, place them in a clear, flat area.

This change is for trash carts only. Recycling containers are not changing at this time. You can still use your yellow bin(s) or you can request a 96-gallon recycling tipper cart at no charge!
PLACE IT & SPACE IT

Leave 2 ft. of space around cart(s).

2 ft.

DO NOT place cart near parked vehicles, poles, trees, etc.

2 ft.

DO NOT overfill cart.

2 ft.

Frequently Asked Questions:

Do I need to buy the cart?
No. The cart is free. All curbside collection customers currently pay a monthly rate for trash collection based on the amount of trash they generate. With the new process, there are four cart sizes to choose from with corresponding monthly rates* for collection.

*Rates are adjusted annually and new rates will apply effective July 1, 2023. Current rates are available at www.cityofdubuque.org/trashcollection

What should I do with my old trash can?
Residents are encouraged to repurpose their old trash cans whenever possible; like storage for yard and garden equipment, compost, rainwater collection, storage for pet supplies, sports equipment, or firewood. However, crews will dispose of your can at no charge if you set it out on your normal collection day mark it “TAKE.”

Can I keep my yellow recycling bin(s)?
Yes. Only trash carts are being standardized. If you wish to increase your recycling capacity, you can make a request online at www.cityofdubuque.org/curbsidecollection or call 563-589-4250 to receive a 96-gallon recycling cart at no charge (limited quantities are available.)

Do I need to use a garbage bag inside the cart?
All trash placed in the cart must be bagged and tied to prevent loose trash from blowing away and leading to litter. The cart does not need to be lined with an additional bag, however.

Can I still use a green sticker?
Green stickers are still allowed for occasional extra trash setout. Set extra bag(s) next to cart. If green stickers are being used often, sizing up your cart is recommended.

What if my cart is too small for my household?
Upgrading to a larger cart more appropriate for your household is easy. See details on page 3.

Large Item Collection

Do not set mattresses, furniture, and unbagged materials out with regular collection. Bulky items, extra trash or materials outside of the cart need a Large Item Collection appointment.

Scheduling a Large Item Collection

Scan the QR code to schedule from a smartphone, visit www.cityofdubuque.org/LIPU or call 563-589-4250.

Single-use stickers for excess trash or smaller items, weighing less than 40 lbs. that do not fit in a cart. Available in sheets of five at area grocery, discount, and hardware stores, and at Utility Billing in City Hall at 50 W. 13th St.
Choose your cart size based on your normal weekly trash generation.

- **SMALL** 35 gal. Fits 2 tall kitchen trash bags $15.83/month
- **MEDIUM** 48 gal. Fits 3 tall kitchen trash bags $17.72/month
- **LARGE** 64 gal. Fits 4 tall kitchen trash bags $21.25/month
- **X-LARGE** 96 gal. Fits 5 tall kitchen trash bags $29.84/month

*Rates effective 7/1/23*

48-, 64-, and 96-gallon carts are currently on backorder until mid-to-late summer.

**PREFER TO SEE THE CART OPTIONS IN PERSON?**
Come check out the cart corner at Public Works!

925 Kerper Ct.  |  Lobby Hours: Monday - Friday, 7 a.m. - 3 p.m.

**Please note:** In order for the automated arm to successfully empty the cart, the lid must fully close without the need to compact the bags.

**Do NOT force bags into the cart.** If you generate more trash than will fit in your cart, please use a green sticker for occasional extra bags (setting the bag[s] next to the cart) or upgrade to a larger cart.
Please do your part by keeping recyclables out of the landfill!

The City’s curbside recycling program is the easiest way to divert materials from the landfill. Clean and dry plastic, metal, paper, cardboard, newspapers, and more are accepted.

Large blue recycling tipper carts are available for super recyclers, who recycle more than the amount of the standard yellow bin. To request a blue tipper cart, scan the QR code to the right or call the City of Dubuque Dubuque Public Works Department at 563-589-4250 for more information.

**RECYCLING QUICK GUIDE**

**YES!** PUT THESE ITEMS IN THE RECYCLING

- Rigid plastics (#1-5)
- Paper & cardboard
- Metal

**NO!** THESE ITEMS SHOULD NOT BE RECYCLED AND SHOULD GO IN THE TRASH. 
(Glass and electronics can both be recycled in another manner. See details below.)

- Plastic bags 
  (can be recycled at local retailers)
- Plastic furniture
- Plastic toys
- Styrofoam
- Electronics
- Glass

**ELECTRONICS RECYCLING**

Learn more about curbside and drop-off electronics recycling at [www.cityofdubuque.org/recycling](http://www.cityofdubuque.org/recycling) or call 563-589-4250

**GLASS RECYCLING**

Recycle glass in the purple bins located at several locations in the Dubuque area. At time of publication, bins are available at the following locations:

- Dubuque Metropolitan Area Solid Waste Agency Landfill (101 Airborne Rd.)
- Dubuque Municipal Services Center - Fuel Station (925 Kerper Ct.)
- Durango Heritage Trail Parking Lot
- Hy-Vee in Asbury
- Key West (10356 Key West Dr.)

For more information, visit [www.cityofdubuque.org/curbsidecollection](http://www.cityofdubuque.org/curbsidecollection) or call 563-589-4250.