



City of Dubuque Eagle Point Water Treatment Plant

Facility Tour Information for Schools & Community Groups

The City of Dubuque invites schools and community organizations to tour the **Eagle Point Water Treatment Plant** to learn how clean, safe drinking water is produced for our community.

Tour Availability

- **Days:** Monday through Friday
- **Times:** Based on staff availability
- **Note:** Tours may be rescheduled or canceled due to operational needs.

How to Request a Tour

1. **Schedule at least two weeks in advance.**
2. **Submit a Tour Request Form** online at:
www.cityofdubuque.org/water
3. **Provide a roster of attendees** at least three business days before the tour.
4. **Contact us** with questions:
563-589-4291
nconnoll@cityofdubuque.org

Chaperone Requirements

- **Children under age 5:** 1 adult for every 3 children
- **Elementary school groups:** Minimum of 2 adult chaperones (preferably more)
- All groups must be accompanied by City staff at all times.

Visitor Requirements

- Visitors **18 and older** must present a **valid government-issued ID** (college IDs accepted).
- Large groups may be split into smaller groups for safety.

Security & Safety Guidelines

- City staff reserves the right to decline answering any questions that pertain to facility security or that may, in their judgment, compromise the security of the facility.
- City staff may **cancel** or **end tours** at any time due to safety or operational concerns.

Prohibited Items & Activities

- Bags, backpacks, purses, and similar items
- Photography or video (including cell phone cameras)
- Use of cell phones during the tour

Location

Eagle Point Water Treatment Plant

1902 Hawthorne Street
Dubuque, IA 52001

Please remind participants over 18 to bring their IDs for check-in.

City of Dubuque

Eagle Point Water Treatment Plant
1902 Hawthrone Street, Dubuque, IA 52001
Ph: 563-589-4291
Email Nick Connolly: nconnoll@cityofdubuque.org