COMMUNITY ORIENTED POLICING DIVISION

“THE COPs”

COP Staff 2021
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 1993: Dubuque experienced a 40% increase in high impact calls for service in the central downtown neighborhoods.

• 1994: The police department organized walking beats in affected areas.
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 1994: President Clinton created the Community Oriented Policing program through the 1994 Crime Bill with the goal of adding 100,000 officers to the streets.

• The Dubuque Police Department applied for COP grant funds but were not awarded funding, however the City Manager and City Council committed to adding officers.
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

“We do care about community problems and this is a way we think we can deal with them.”

—Assistant Police Chief Terry Lambert, on Dubuque’s community policing program

Diamond Jo donates $5,000 to Dubuque police

By Seth Hettana

Dubuque police are certainly thankful the Diamond Jo Casino decided to throw them a bone Wednesday. The casino gave $5,000 to the community policing program — the foot and bicycle patrol of downtown Dubuque.

Most of the money will go to equipping the officers with accessories for the bicycles and winter riding gear that will allow them to ride 365 days a year.

Without the donation, Cory Sommer said he and the other community police officers, Russ Stecklein and Mark Drabing, wouldn’t have been able to use their bikes during this winter.

Executives at Gaming Development Group Inc., which manages the Diamond Jo, and the Dubuque Police Department were highly impressed by the program’s commitment to the community.

“They have a commitment to work with youth before they get into trouble,” said Jim Bix, executive vice president of Gaming Development.

“Carl Rollin, president of Gaming Development, said they were pleased to be able to help officers who are so committed to their job and who are so consistent in their work with young people.”

SUNDAY

May 28, 1995

As part of Dubuque’s community policing effort, officers Cory Sommer (left) and Russ Stecklein walk a beat from White to Bluff streets and from 17th to Dodge streets. [TH photos by David Guralnick]
1995: Walking beats were replaced with 3 bicycle patrol officers (COP’s) trained in Community Oriented Policing strategies.
RECOGNIZE THIS GUY?
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 1998: The COP’s expanded to 4 officers, encompassing Dubuque’s North-end neighborhood.
• 2006: A new COP Division was implemented. At the time it was comprised of 4 COP corporals and a captain. The role was expanded to address problems citywide.
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 2008: A Housing Investigator (corporal) was added to act as a liaison between the Police and Housing departments, investigating housing complaints and background investigations.

• 2009: The Traffic Division was resurrected and two Traffic officers were assigned to Community Policing (re-assigned to Admin in 2015)
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 2011: Community Resource Officer positions (interns) were created. (re-assigned to Admin Division in 2015).
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 2009: The Juvenile Liaison Officer (corporal), the School Resource Officers (3 officers), and a new lieutenant position became part of the COP Division.

• 2017: The DARE Coordinator became part of the COP Division.
  • SRO LT Brad Shannon
  • SRO Jason Hoerner (DARE Coordinator)
  • SRO Mark Lorenzen
  • SRO Brandon Gudenkauf
  • SRO Sade Pointer
  • SRO Brianna Marzette
SCHOOL RESOURCE OFFICERS

SRO Staff - January 2021
HISTORY OF COMMUNITY ORIENTED POLICING IN DUBUQUE

• 2015: COP staff modified from 4 corporals to 2 corporals and 2 officers.
  • 2 officers being on a 2 year rotation providing a new opportunity for officers to gain experience in the COP Unit.
  • The 2 former COP corporal positions moved to Patrol (Shift 4 & NRT).
COP UNIT TREE (SPRING 2021)

CAPTAIN
Steve Radloff

LIEUTENANT
Ted McClimon

LIEUTENANT
Brad Shannon

Housing CPL
Scott Koch

COP CPL
Joel Cross

COP CPL
Vacant

COP
Nicole Salazar

COP
Dane Cox

SRO/DARE
Jason Hoerner

SRO
Brandon Gudenkauf

SRO
Sade Pointer

SRO
Mark Lorenzen

SRO
Brianna Marzette

SRO Future
(x2)
COMMUNITY ORIENTED POLICE: COP’S

- Community Oriented Policing is both a philosophy and an organizational strategy that allows the law enforcement agency and the community residents to work closely together in creative ways to solve the problems of crime, the fear of crime, illicit drugs, physical and social disorder, neighborhood decay, and the overall quality of life in the community.
Community Oriented Policing is both a philosophy and an organizational strategy that allows the law enforcement agency and the community residents to work closely together in creative ways to solve the problems of crime, the fear of crime, illicit drugs, physical and social disorder, neighborhood decay, and the overall quality of life in the community.
PRINCIPLES OF COMMUNITY ORIENTED POLICING

• Community Empowerment
• Long Term Proactive Problem Solving
• Expansion of the Police Role
COMMUNITY EMPOWERMENT

• Empowering citizens to take ownership of their neighborhoods. An increased police presence alone is not a long term solution to a problem. The police rely on citizen input and participation to address and solve problems in neighborhoods.

• Assisting with the formation and continued success of neighborhood associations.

• Continuing involvement in neighborhood activities and events.
LONG TERM PROACTIVE PROBLEM SOLVING

• Looking for a solution to a problem that is more than a quick fix.

• Creative problem solving. Think outside the box and look at the big picture.

• Utilizing community resources and city departments.
  - Contacts through Internal Working Group, Neighborhood Associations, and Landlord meetings.
EXPANSION OF THE POLICE ROLE

• In-depth tavern inspections with Adult Probation and Dubuque Fire Marshals.

• Meetings with bar owners, landlords, neighborhood associations, etc.

• Territory Accountability Design.
  • Each Patrol Lieutenant oversees a patrol territory
  • Each Lieutenant is responsible for TAD projects in their territory
COMMUNITY ORIENTED POLICE: COP'S

So what do we do?
COMMUNITY ORIENTED POLICING OFFICERS:

- Wear a “soft” uniform with the goal to make them more approachable, allowing for the development of relationships with various citizens and businesses.
- Develop relationships through daily interaction in a comfortable setting when no police call for service has been placed.
- Gain trust of youth with daily positive contact in city parks, neighborhoods, and community centers.
- Community Policing Officers take a proactive approach to problem solving through partnerships with various city, state, and private organizations.
COP unit is responsible for updating and maintaining the Trespass and Loud Party databases. All forms completed by officers come to the COP office to be digitally added so that they can be easily accessed by officers, shift commanders, and dispatch personnel.
LANDLORD INTERACTIONS

• We meet with landlords who manage marginal properties to discuss CFS and any other concerns the landlords may have.
  • Some examples are several Bluff St. properties, Angella Apartments, W. 17th Key Apartments, Butterfield Apartments, Penn Place, etc.
  • We have working relationships with managers of many of these properties and can help you facilitate communications with them. Additionally, we maintain tenant lists and landlord contact information for a large number of properties.
LANDLORD INTERACTIONS (CONT.)

• All landlords need a rental license for each property they own. Also, each landlord is responsible for developing their own rental agreement.

• They must attend Successful Rental Property Management Training (SRPM).

• They must perform background checks on prospective tenants, which are free through the DPD. When Records locates a warrant during a background check, the COP’s are designated to attempt service.
COMMUNITY ORGANIZATIONS & EVENTS

- National Night Out
- Halloween Parade
- Finley's Bike Rodeo
- St. Mark after school programs
- Boys & Girls Club
- Boy Scout and Girl Scout Meetings
- Kid's Expo
- Police and Fire Youth Camp

- Dubuque Bike COOP
- Juneteenth
- Touch a Truck
- Immanuel Church Halloween
- Kick Off to Summer (4 events)
- Music in Jackson Park
- General Safety Presentations to schools, daycares, etc.
- Dream Center
PUBLIC COMMITTEES

• Opening Doors Board of Directors
• Steeple Square Board
• VNA Board of Directors
• Illegal Dumping Committee
• BBQ in DBQ Committee
• Halloween Parade Committee
• St. Mark’s Advisory Board
Monthly meetings with Neighborhood Associations

- The Neighborhood Specialist and COP’s are designated to attend a number of neighborhood meetings where we discuss crime trends specific to that neighborhood.
  - Downtown NA
  - North End NA
  - Point NA
  - Valleyview NA
  - Historic Bluffs NA
These meetings allow us to establish relationships with involved members of the community and develop direct lines of contact to address issues that could potentially develop into a CFS for the department.
INTERNAL WORKING GROUP

• Started 24 years ago with formation of COP’s

• This is a monthly meeting with heads of City departments such as Housing, Building Services, Planning (Zoning), Health, Fire Dept., Library, City Legal, Leisure Services, City Manager’s Office and others to discuss issues that may impact multiple departments.

• It is also a forum to share upcoming events or projects

• These meetings are led by the COP Captain and minutes are maintained by COP staff.
INTERACTION WITH OTHER DIVISIONS

• Our flexible schedule allows us the opportunity to work with several other divisions within this Dept.
  
  • The COP’s share information and intelligence with CID, DDTF, NRT, and Patrol.
  
  • COPs have been involved with a variety of incidents ranging from assisting Patrol with calls for service, to taking part in special projects and on-going investigations.
NUISANCE ORDINANCE

• Identifying properties that fall under the Nuisance Ordinance, Title 6 Chapter 4
• Reporting violations to the proper authority/department for follow-up through:
  • WebQA
  • MyDBQ App
  • By contacting the Housing Corporal with detailed information
WEBQA AND MYDBQ APP

Have you encountered any of the following?

• A dead animal on the roadway
• Overgrown weeds/junk/garbage in a yard
• Excessive dog barking/dog or cat running loose
• Pothole repair needed
• Snow or ice needing to be removed from sidewalks
• Street lights out
• Tree problems
• Unsanitary conditions related to animal waste
• Abandoned vehicles
• Abandoned properties that are an “eye sore” or safety hazard
WEBQA AND MYDBQ APP

• As officers, one of the most common complaints from citizens are quality of life issues. WebQA or the MyDBQ app allows officers and citizens an easy way to initiate a complaint with the proper department to ensure it is followed up on. This keeps the citizens happy and hopefully reduces an officer's return calls for service for the same issue.
MYDBQ APP & WEBQA

• MyDBQ is a mobile version and WebQA is a website-based version of a fast and simple notification system for common complaints.

• All complaints go to City Hall and are then delegated to the appropriate city department.
EXAMPLES OF WHAT IT IS USED FOR...
QUESTIONS?